

Nutanix

AHV

11.0.1

Integration Guide

ESKM

v8.54.9



Imprint

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1 Introduction

This integration guide outlines the process between Nutanix AHV and Enterprise Secure Key Manager (ESKM) to enable secure and centralized key management for data-at-rest encryption. Nutanix provides an option to secure data while it is at rest using either self-encrypted drives or software-only encryption and key-based access management (cluster's native or external KMS for software-only encryption). Nutanix uses open standards (KMIP protocols) for interoperability and strong security.

This guide walks through the configuration process for integrating Nutanix AHV and ESKM.

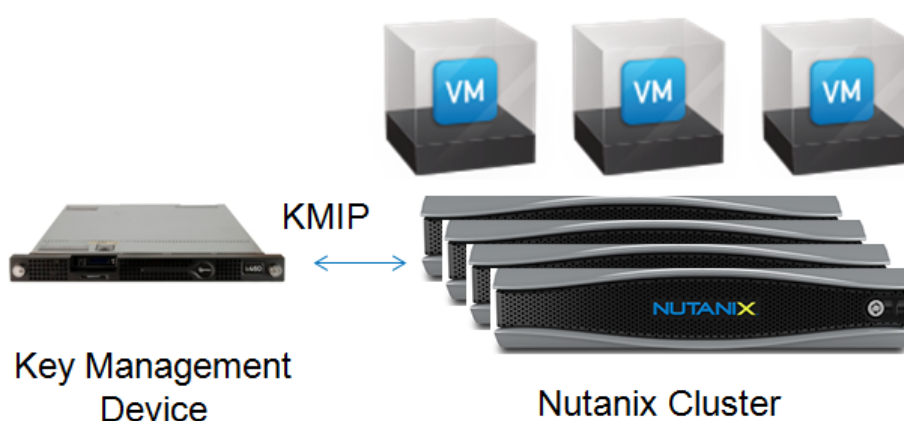


Figure 1 : Cluster protection overview

1.1 About This Guide

This guide provides information on how to configure the Nutanix to work with the Utimaco Enterprise Secure Key Manager (ESKM). It describes only the necessary features in the Nutanix and the ESKM for the configuration and integration.

For more information on installing an Utimaco ESKM, refer to the *Utimaco ESKM Installation and Replacement Guide 8.54.0 (Section 2 Installing Hardware)*.

1.2 Target Audience

This guide is intended for Nutanix AHV and Utimaco ESKM administrators.

1.3 Purpose of the Integration

This integration allows Nutanix AHV to use Utimaco ESKM to manage encryption keys securely. Nutanix AHV handles virtualization, while Utimaco ESKM stores and controls the keys used to encrypt data stored on the Nutanix cluster.

The main objectives of this integration are:

- To enable secure encryption of data.
- To manage encryption keys externally through Utimaco ESKM.
- To support compliance with data protection and security standards.
- To maintain high availability and performance of the Nutanix environment.
- To simplify encryption operations such as key rotation and rekeying.

1.4 Abbreviations

Abbreviation	Meaning
ESKM	Enterprise Secure Key Manager
KMIP	Key Management Interoperability Protocol
Nutanix AHV	Nutanix Acropolis Hypervisor
API	Application Programming Interface
AOS	Acropolis Operating System
KMS	Key Management Server
VM	Virtual Machine
CA	Certificate Authority

Abbreviation	Meaning
KEKs	Key Encryption Keys
CVM	Controller Virtual Machine

Table 1: Abbreviations

1.5 Document Conventions

The following conventions are used in this guide:

Convention	Use	Example
Bold	Items of the Graphical User Interface (GUI), e.g., menu options	Select Details and click on Properties button
<code>Monospaced</code>	Code that is given for explanation or as an example, file paths	<code>certreq.exe -new request.inf IISCertRequest.csr</code>
<i>Italic</i>	References and important terms	Operating system listed in <i>Tested Versions</i>

Table 2: Document conventions

We use special icons to highlight the most important notes and information.



Here you will find important safety information that should be followed.



Here you will find additional notes or supplementary information.



This message marks the result expected after the successful execution of an instruction.

2 Product Overview

2.1 Nutanix AHV

Nutanix AHV is a built-in solution for running and managing virtual machines on Nutanix systems. It is designed to help organizations run and manage virtual machines easily without other hypervisors like VMware or Hyper-V.

AHV works closely with Nutanix Prism to simplify VM management, reduce costs, and improve performance. To protect sensitive data, AHV supports data-at-rest encryption, which can be integrated with ESKM using the KMIP protocol.

2.2 Utimaco ESKM (Enterprise Secure Key Manager)

The Utimaco ESKM is a complete solution for generating, storing, serving, controlling, and auditing access to data encryption keys. It enables you to protect and preserve access to business-critical, sensitive data-at-rest encryption keys, either locally or remotely. ESKM is offering industry-certified Key Management Interoperability Protocol (KMIP) with market-leading support for partner applications and pre-qualified solutions, integrating out-of-the-box with varied deployments, as well as custom integrations.

2.3 Joint Value Proposition

The integration of Nutanix AHV with Utimaco ESKM delivers a powerful, secure, and easy-to-manage virtualization and encryption solution. Nutanix provides a modern, scalable, and user-friendly hypervisor platform, while Utimaco ESKM ensures strong key management for data-at-rest encryption. This solution helps:

- Run virtual workloads on a simple and scalable hypervisor (Nutanix AHV).
- Protect sensitive data using strong encryption.
- Securely store and manage encryption keys outside the cluster (Utimaco ESKM).
- Maintain high performance with minimal effort.

3 Integration Requirements and Prerequisites

Ensure that the system environment you will be using meets the following hardware and software requirements.

This guide assumes that the user has already installed and configured the required software.

3.1 Tested Versions

Operating System	Nutanix AHV	Utimaco ESKM Version	H/W Model
7.5.1	11.0.1	8.54.9	NX-3060-G6

Table 3: Tested versions

3.2 Software Requirements

Software	Software Requirements
Utimaco ESKM	8.54.9
AOS version	7.5.1
AHV version	11.0.1

Table 4: Software requirements

3.3 Prerequisites

- Ensure that the latest version of the ESKM is installed and available.
- The AHV cluster must be able to communicate with the ESKM server over the required port (5696).
- There is administrator access to Nutanix Prism.
- There is administrator access to ESKM server for configuration.

4 Installation and Configuration

4.1 Setting Up ESKM

Configuring the ESKM is the initial step before proceeding with Nutanix Integration. For detailed configuration steps, refer to the *ESKM_Installation and Replacement_Guide_8.54.0*.

After successful installation and configuration, log in to the ESKM.

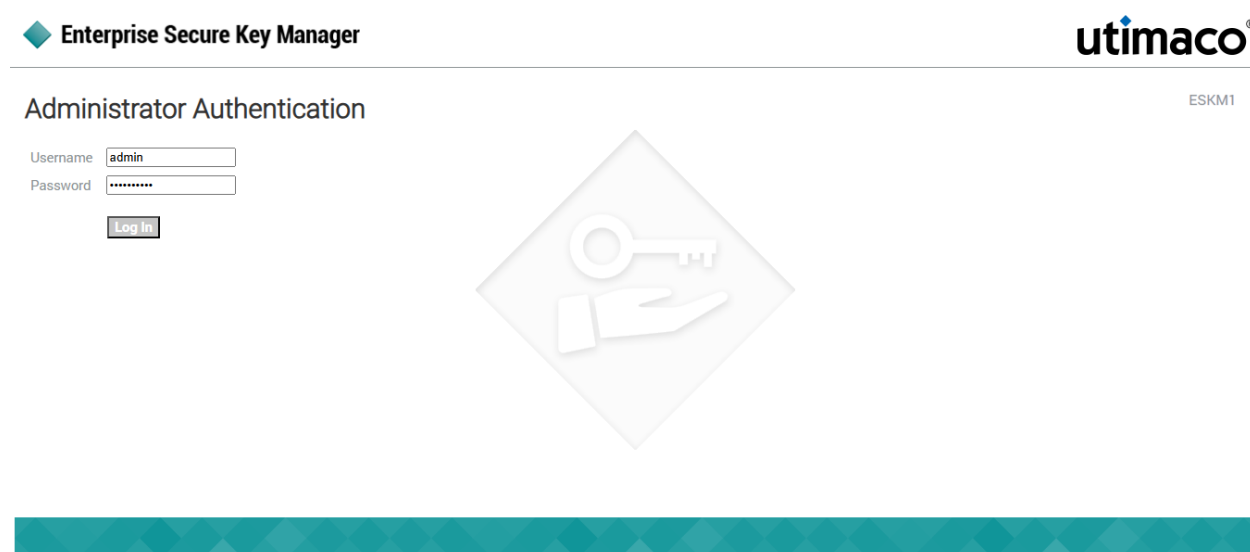
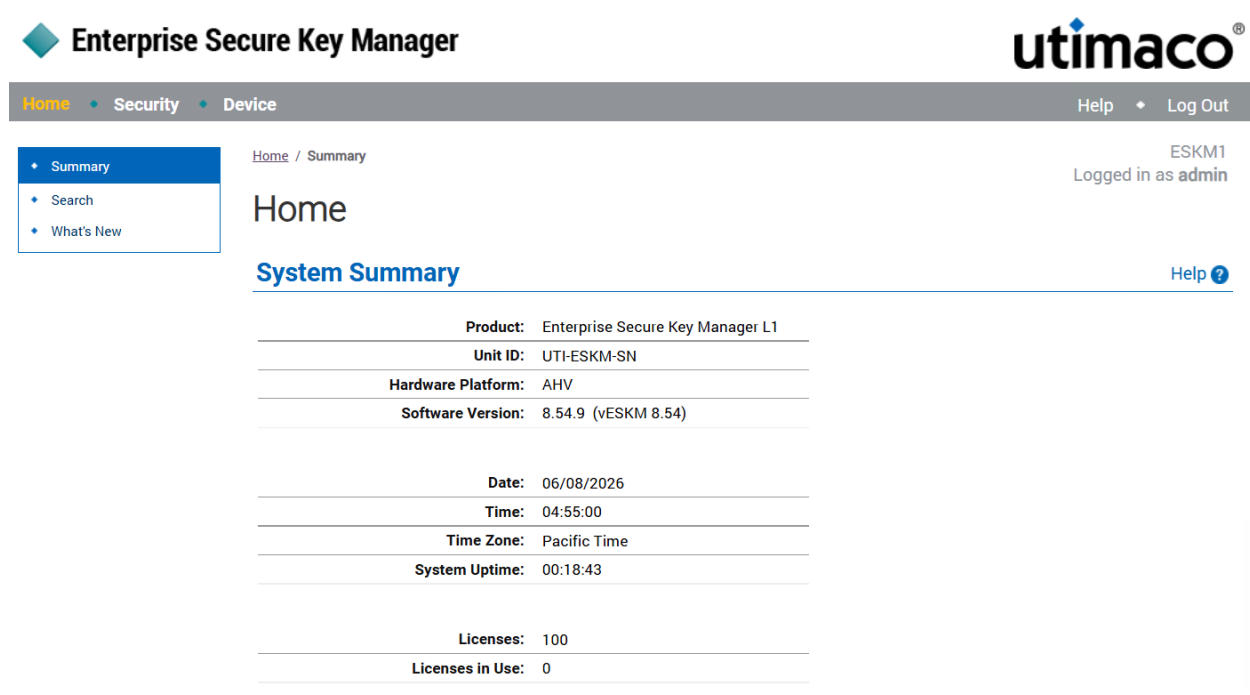


Figure 2 : ESKM login page



Enterprise Secure Key Manager

Home • Security • Device

Help • Log Out

ESKM1
Logged in as admin

Home / Summary

Home

System Summary [Help ?](#)

Product:	Enterprise Secure Key Manager L1
Unit ID:	UTI-ESKM-SN
Hardware Platform:	AHV
Software Version:	8.54.9 (vESKM 8.54)
Date:	06/08/2026
Time:	04:55:00
Time Zone:	Pacific Time
System Uptime:	00:18:43
Licenses:	100
Licenses in Use:	0

Figure 3 : ESKM home page

4.2 Setting Up Nutanix AHV

For assistance with setting up Nutanix AHV, contact the Nutanix support team. For more information, refer to the [Nutanix Support & Insights](#).

5 Integration Steps

5.1 Configuring on Utimaco ESKM

ESKM server must be configured with specific values such as time zone, IP address, netmask, gateway, host name, and port number used for the ESKM Management Console interface.

This section includes procedures on the following topics:

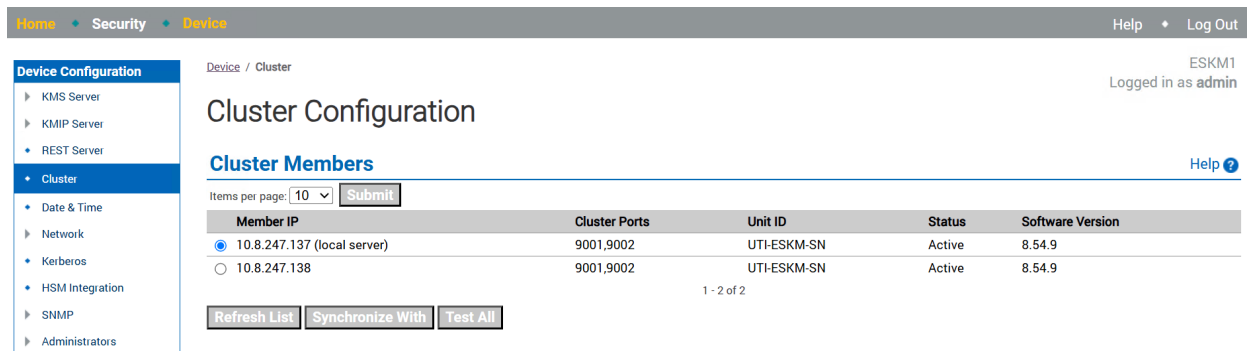
- [*First Run.*](#)
- [*Setting Up a Cluster.*](#)
- [*Setting Up a Local CA.*](#)
- [*Setting Up an ESKM Certificate.*](#)
- [*Setting Up a KMIP Server.*](#)
- [*Create Client Certificates.*](#)
- [*Create a Local User.*](#)

5.1.1 First Run

To configure the time, IP address, net-mask, gateway, host name, and port number used for the ESKM Management Console interface, please refer to the *ESKM Installation and Replacement Guide 8.54.0, Section 3*.

5.1.2 Setting Up a Cluster

Refer to the *ESKM Installation and Replacement Guide 8.54.0, Section 3.3* for the procedures to create a cluster on one ESKM node and join other ESKM nodes to the cluster.



Home • Security • Device

Help • Log Out

ESKM1
Logged in as admin

Device Configuration

- ▶ KMS Server
- ▶ KMP Server
- REST Server
- **Cluster**
 - Date & Time
 - ▶ Network
 - Kerberos
 - HSM Integration
 - ▶ SNMP
 - ▶ Administrators

Device / Cluster

Cluster Configuration

Cluster Members

Items per page: 10

Member IP	Cluster Ports	Unit ID	Status	Software Version
☒ 10.8.247.137 (local server)	9001,9002	UTI-ESKM-SN	Active	8.54.9
☐ 10.8.247.138	9001,9002	UTI-ESKM-SN	Active	8.54.9

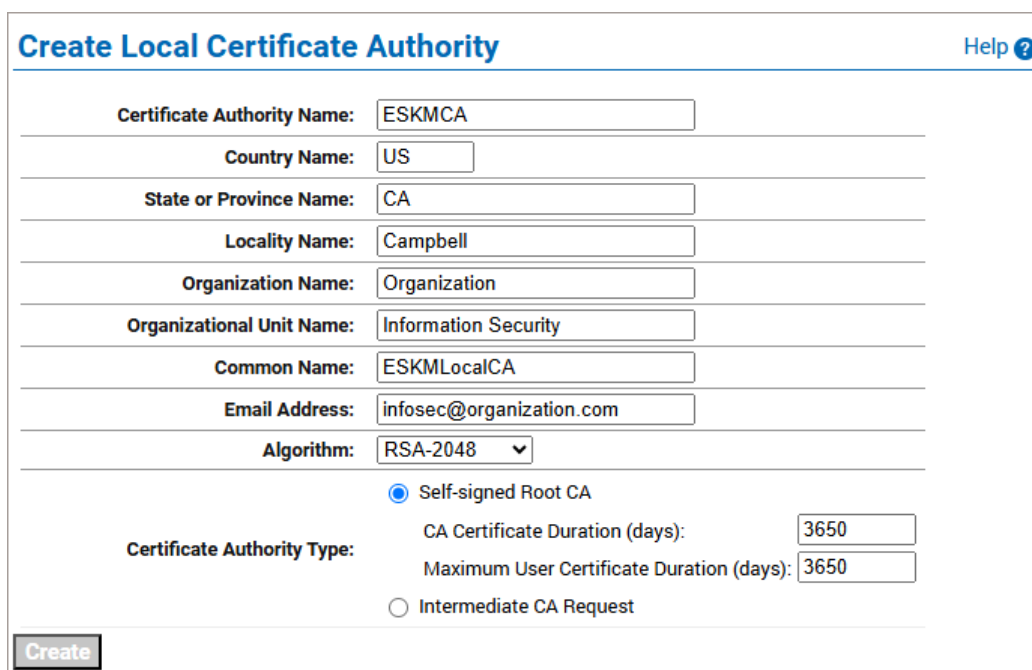
1 - 2 of 2

Figure 4 : KMS server - clustered mode

5.1.3 Setting up Local CA

The local CA is used to sign and verify the server certificate and may also be used to sign client certificate requests. To create and install a local CA, perform the following steps:

1. Log in to the **ESKM Management Console** using the admin username and the password you supplied in First Run. For more information, refer to the *ESKM Installation and Replacement Guide 8.54.0, Section 3.2.1*.
2. Select the **Security** tab.
3. In **Certificates & CAs**, click **Local CAs**.



Create Local Certificate Authority

Help ?

Certificate Authority Name:

Country Name:

State or Province Name:

Locality Name:

Organization Name:

Organizational Unit Name:

Common Name:

Email Address:

Algorithm:

Certificate Authority Type:

☒ Self-signed Root CA

CA Certificate Duration (days):

Maximum User Certificate Duration (days):

☐ Intermediate CA Request

Figure 5 : Create local CA

4. Enter a **Certificate Authority Name** and **Common Name**. These may have the same value, for example, **ESKM Local CA**.
5. Enter your organizational information.
6. Select the **Algorithm** (e.g., RSA-2048).
7. Click **Self-signed Root CA** and enter the **CA Certification Duration** and **Maximum User Certificate Duration**. These values determine when the certificate must be renewed and should be set in accordance with your company's security policies. The default value for both is 3650 days or 10 years.
8. Click **Create**.

5.1.4 Setting Up an ESKM Certificate

The client uses ESKM server certificates to authenticate the ESKM server during the TLS/SSL handshake. ESKM supports two types of clients: ESKM clients and KMIP-enabled clients. ESKM clients communicate with the KMS server, and KMIP-enabled clients communicate with the KMIP server.



During the execution of the Setup utility, a default KMIP Server Certificate is automatically created. This certificate should only be used for testing purposes, as it is a self-signed certificate. If your ESKM system will be communicating with KMIP-enabled clients, Utimaco highly recommends that you create a new KMIP server certificate. The name you assign to these server certificates should clearly indicate their purpose. For example: ESKM KMS Server and ESKM KMIP Server.

If you will be using a third-party CA and wish to use an existing server certificate, see **Import a third-party server certificate** below.

To create an ESKM server certificate, perform the following steps:

1. Click the **Security** tab.
2. In **Certificates and CAs**, select **Certificates**.
3. Enter the information required by the Create Certificate Request section of the window to create the ESKM server certificate.

Create Certificate

Help ?

Certificate Name:	ESKMServerCert
Country Name:	US
State or Province Name:	CA
Locality Name:	Campbell
Organization Name:	Organization
Organizational Unit Name:	Information Security
Common Name:	ESKM
Email Address:	infosec@organization.com
Subject Alternative Name:	IP:10.222.55.196
Algorithm:	RSA-2048 ▼
Creation Type:	☐ Certificate Request - to be signed by external CA ☒ Certificate Signed by Local CA
Local CA:	ESKMCA (maximum 3643 days) ▼
Certificate Purpose:	Server ▼

Create

Figure 6 : Create certificate

4. Enter a **Certificate Name** and **Common Name**, for example, ESKM_KMIP_Server.
5. Enter your organizational information.
6. Enter/select the **Subject Alternative Name**, **Algorithm**, **Creation Type** as **Certificate Signed by Local CA**, **Local CA** (CA name you created in [Setting up a Local CA](#), for example ESKMCA), and **Certificate Purpose**.
7. Click **Create**.

Certificate Information

[Help ?](#)

Certificate Name:	ESKMServerCert
Key Size:	2048
Start Date:	Nov 13 08:37:33 2022 GMT
Expiration:	Nov 10 08:37:33 2032 GMT
Issuer:	C: US ST: CA L: Campbell O: Organization OU: Information Security CN: ESKMLocalCA emailAddress: infosec@organization.com
Subject:	C: US ST: CA L: Campbell O: Organization OU: Information Security CN: ESKM emailAddress: infosec@organization.com
Subject Alternative Name:	IP Address: 10.222.55.196
Purpose:	SSL Server

```

-----BEGIN CERTIFICATE-----
MIID6zCCAtOgAwIBAgIBATANBgkqhkiG9w0BAQsFADCB0jELMAkGA1UEBhMCVVMx
CzAJBgNVBAGTAkNBMRwDwYDVQQHEwhDYW1wYmVsbDEVMBMGA1UEChMNT3JnYW5p
emF0aW9uMR0wGwYDVQQLEXRJbmZvcmlhdG1vbiBTZW1cm10eTEUMBIGA1UEAxML
RVNLTUxvY2F0ExJzAlBkgqhkiG9w0BQCQEWGGLuZm9zZWNA3JnYW5pemF0aW9u
LmNvbTAeFw0yMjExMTMwODM3MzNaFw0zMTExMTAwODM3MzNaMIGbMQswCQYDVQQG
EwJVVzELMAkGA1UECBMCQ0ExETAPBgNVBACTCENhbXBib2ZwXzMRUwEwYDVQQKEwxP
cmdhbm16YXRpb24xHTAbBgNVBAeTFE1uZm9ybWV0aW9uIFN1Y3VyaXR5MQ0wCwYD
VQQDEwRFRU0tNMScwJQYJKoZIhvcNAQkBFhhpbmZvc2VjQG9yZ2FuaXphdG1vbi5j
b20wgqEiMA0GCSqGSIb3DQEBAQUAA4IBDwAwggEKAoIBAQDZeJpAadCp0oUuwVC3
+6ICftWmFfEXk3FuKpWd1RRiVhKcbhGokbYwWp/zmdb+3KoltSho9H/uBxEz+MA8
XI5rg9sg4VdrMMwtj7SEq4eOYhFop4orEyKxUfOnB8DFFM/hoy+PBWfVw74OzYJA
/sBY8jv9Bx2M4eaIaWbgncy9F2KsMMID/y/TcCNjikSeheOTn7SdWRVoy/UORwWI
Q5nS1HXQGOonL6IGjeAd51PG19CdNeFCX2fW8bBL1mWutZUEzAHVJA8oN1A1YoOQ
U2FFzBQmPQinAQBXaXfHPdarQOTGe4isEUtpfkaPnoaPzLdt1Oox9aKBgMeQMKv
MKP5AgMBAAGJMTAvMAkGA1UdEwQCAAwEQYJYIZIAYb4QgEBBAQDAGZAMA8GA1Ud
EQQIMAAHBAReN8QwDQYJKoZIhvcNAQELBQADggEBAJF02UfWn+lm1cmHswi8DnG3
NkNj16OLco1POPiZrpE/s7U03tBi96GhVmb7Uvwdyb1AF0GEq50od8d6zGRJwC9g
rV/1A3nvQeaVV3wyYJWHWeKxtxP0CkSFn4cqYOZfAPrJ+a+01+jrhaSGOYPc4guV
21M4xbkA35UNB+vPTWwQkPMkWlu5Pn8BL2Ett87LuOtjUfanYb59CwZoQ5gxo2PO
9QU6ekRR6XvRVt/9GcaTYTulDS3x95RS3uivdbmTO77xPAIF+7ENxringMPolpg5
lHubYnQ9aBL1qjb0r1H4bwrLja6h5647+NBEeAy/3Es4/r6BkccBuD960e3pJzM=
-----END CERTIFICATE-----

```

[Download](#)[Install Certificate](#)[Back](#)

Figure 7 : Certificate information



Key Size refers to the size of the key or elliptic curve associated with this certificate.



The **Certificate Name** must remain the same on all ESKM servers across the cluster.

Import a third-party server certificate

An externally generated public/private key pair can be imported into the ESKM system for use as a server certificate. The encrypted private key data and the public key certificate must be present in the third-party server certificate file. For example:

```
-----BEGIN ENCRYPTED PRIVATE KEY-----  
MIIFDjBAB.....vvbKI=  
-----END ENCRYPTED PRIVATE KEY-----  
-----BEGIN CERTIFICATE-----  
MIIDhjCCA.....MKH9Fk  
-----END CERTIFICATE-----
```

In addition, the password for the private key file must be known. To import a third-party server certificate, perform the following steps:

1. In **Certificates & CAs**, click **Certificates** to display the Import Certificate section.
2. Provide the source location of the certificate file.
3. Enter the **Certificate Name** and private key password.
4. Click **Import Certificate**.

5.1.5 Setting Up a KMIP Server

The KMIP server provides the interface to clients that use the KMIP protocol. Transport Layer Security (TLS) is required, therefore you must specify the name of the server certificate.

To configure the KMIP server, perform the following steps:

1. Select the **Device** tab.
2. In the **Device Configuration** menu, click **KMIP Server** to display the **KMIP Server Configuration** window.
3. In the **KMIP Server Settings** section, click **Edit**.

4. Configure the KMIP Server Settings. Utimaco recommends the default values of 5696 for the Port and 3600 for the Connection Timeout. If necessary, change the Port and Connection Timeout values. For Server Certificate, select the name of the certificate you created in [Setting up an ESKM Certificate](#).



If your ESKM server is operating in FIPS-compliant mode, you must specify a KMIP server certificate that meets FIPS requirements.



If your ESKM servers are in a cluster and you are selecting a new KMIP server certificate from the **Server Certificate** field, you must make sure that all of the ESKM servers in the cluster already have a KMIP server certificate installed with this same name.

KMIP Server Settings

[Help ?](#)

IP:	[All]
Port:	5696
Server Certificate:	ESKMServerCert
Local CA Certificate for Certify/Re-certify:	[Disabled]
Connection Timeout (sec):	360
Default number of items returned in Locate:	100
Maximum number of items returned in Locate:	1000
Save Cancel	

Figure 8 : KMIP server settings

5. Click **Save**.



Changing the KMIP server setting causes the KMIP server to restart.

5.1.6 Create Client Certificates

1. In **Security > Certificates & CAs**, select **Local CAs**.

2. Select the local CA which is used to sign the CSR.
3. Select **Sign Request**. The following window appears.

Security / Local CAs

Certificate and CA Configuration

Sign Certificate Request

Sign with Certificate Authority: ESKMCA (maximum 3641 days) ▾

Certificate Purpose:
☐ Server
☒ Client
☐ Server and Client

Certificate Duration (days): 3641

Certificate Request:

```
/UQP5X/YkeSMP1NVz3CzVIJQHPG1ZKnQSRf1SE1bUfDXwUWMyk3qO4+oVwIDAQAB
oAAwDQYJKoZIhvcNAQENBQADggIBAHPVJqqpFNrzuC1NusQJ8mPmNKQJvb1LMZ0u
zJ3sWSbdv15301qbEnzQwynAyWv150oZrF/D3E/5sDX9vLm3wfq14jcIoQvccdkq
Nt0yU1QIXi9h80uZiF+dDoJr1UfOIHfUDCNH+Gx4bmg+09NsOSLbC8jC9MDF5xI
OuIH+SSfbSw0EvXzEjTpuYMP87afhFrQmg6nBAJcumrYaipc001jz+RIDAAT+Aa
5XuvhLy4q//pE1DxAIkK8/AVzPftnnLUsi+8kx7Nr3+2oDhpOje4i+XZoIpi7KAS
aUAvTP+bifYelwWfSuBtMq2nEvf1sGjV01H1iAfxFc13SXmOJdEPudPzTzdmQ01X
uAOVgREf3nUIeoqdC8apr10QjMNNk+4u2pb1ascd9EAQDCu6Qcxj4ZaxP9Hw9iHg
tNzPQgejJLEJwKE1MSIbtH/d9g4BiswY2+USjfZz+saHVx4D+u4RsZbEekqLHMOF
SSREROTz4nR7YcRS/N/cV4NwbG+UMLm6BKxRrGGeTNaf80WmKRaxM681WqpFDDJ
dnG7PNs7bCf44LzaAkn+5cr6+edTVrB6sI/PqihmQJWF/hD+zaNmIUAT8doHjJZE
SMjZzCYhqVa7b3g2v0zhYgoK7jsMyWAZ4nGxj9LVavfAgPRaqG1oah+Q1Q5XTLVn
NYwYSdRs
-----END CERTIFICATE REQUEST-----
```

Sign Request **Back**

Figure 9 : Sign request

4. Select **Certificate Purpose** as **Client**.
5. Paste one of the CSRs downloaded from the Data-at-Rest Encryption.
6. Click **Sign Request**.

Certificate and CA Configuration

CA Certificate Information

Key Size:	4096
Start Date:	May 1 10:08:48 2025 GMT
Expiration:	Apr 21 10:08:48 2035 GMT
Issuer:	C: US ST: CA L: Campbell O: Organization OU: Information Security CN: ESKMLocalCA emailAddress: infosec@organization.com
Subject:	C: US ST: California L: Campbell O: Utimaco OU: Atalla CN: d804858b-1b9a-4435-a6ac-b7cfc2248fe2.nutanix.com emailAddress: hsm@utimaco.com

```
-----BEGIN CERTIFICATE-----
MIIFMjCCBBqgAwIBAgIBCjANBgkqhkiG9w0BAQsFADCCoJEhMAkGA1UEBhMCVWVx
CzAJBgNVBAGTAkNBMRwDZWVQOQHEhwdYlWlWmVsbDEVMBMGA1UEChM7ZnY5W5p
emF0aW9uF0aW9uF0aW9uF0aW9uF0aW9uF0aW9uF0aW9uF0aW9uF0aW9uF0aW9u
RVNLTUxvY2F2F0aW9uF0aW9uF0aW9uF0aW9uF0aW9uF0aW9uF0aW9uF0aW9uF0aW9u
-----END CERTIFICATE-----
```

Figure 10 : CA certificate information

7. Note the **Common Name**.
8. Download the signed certificate.

5.1.7 Create a Local User

1. In **Security > Local Users & Groups > Local Users**, create an ESKM local user using **Common Name**. For more information, refer to the *ESKM User Guide 8.54.0, Section 4.4.2*.

[Security](#) / [Local Users & Groups](#) / **Local Users**

Create Local User

Create Local User

Username:	d804858b-1b9a-4435-a6ac-b7cfc2248fe2.nutanix.com
Password:	*****
Confirm Password:	*****
License Type:	KMIP 
User Administration Permission:	☐
Change Password Permission:	☐
Enable KMIP:	☒
Map non-existent Object Group to x-Object Group:	☐
KMIP User Group:	default user group 
KMIP Object Group:	default object group 

KMIP Client Certificate:

```

-----BEGIN CERTIFICATE-----
MIIFMjCCBBqgAwIBAgIBCjANBgkqhkiG9w0BAQsFADCB0jELMAkGA1UEBhMCVVMx
CzAJBGNVBAGTAKNBMREwDwYDVQQHEWhDYW1wYmVsDbEVBMBGA1UEChMmT2JnYW5p
emF0aw9uMR0GwYDVQQLEXRJbmZvcmlhdGlvbiBTZW51cm10eTEUMBIGA1UEAxML
RVNLTUxvY2FsQ0ExJzA1BgkqhkiG9w0BCQEWGgluzm9zZWNAbz3JnYW5pemF0aw9u
LmNvbTAEFw0yNTA1MDExMDA4NDhaFw0zNTA0MjExMDA4NDhaMIIGZMQswCQYDVQQG
EwJVVzETMBEGA1UECAwKQ2FsaWZyb25pYTERMA8GA1UEBwwiQ2FtcGJlbGwxEDAO

```

Figure 11 : Create a local user

User and Group Configuration

Local Users

Help ?

Filtered by: where value contains

Set Filter

Items per page:

10

Submit

▲ Username	KMIP-Enabled	User Administration Permission	Change Password Permission	License Type	Last Access Time
☒ 44222da7-ad44-4309-858e-0cfb97b906d8.nutanix.com	☒	☐	☐	KMIP	2025-05-02 01:37:37
☐ 84d391c1-d7a1-4d9f-a940-e45898dfcc1f.nutanix.com	☒	☐	☐	KMIP	2025-04-28 11:07:41
☐ d78b9053-ee6b-4b0a-88c6-c3c77234fbc2.nutanix.com	☒	☐	☐	KMIP	2025-05-01 08:57:36
☐ d804858b-1b9a-4435-a6ac-b7cfc2248fe2.nutanix.com	☒	☐	☐	KMIP	2025-05-01 12:13:06

Add

Delete

Properties

1 - 4 of 4

Figure 12 : Local users

5.2 Configuring on Nutanix AHV

This section provides the step-by-step procedure for integrating ESKM with Nutanix.

1. Log in to Nutanix Prism Element as an Administrator.

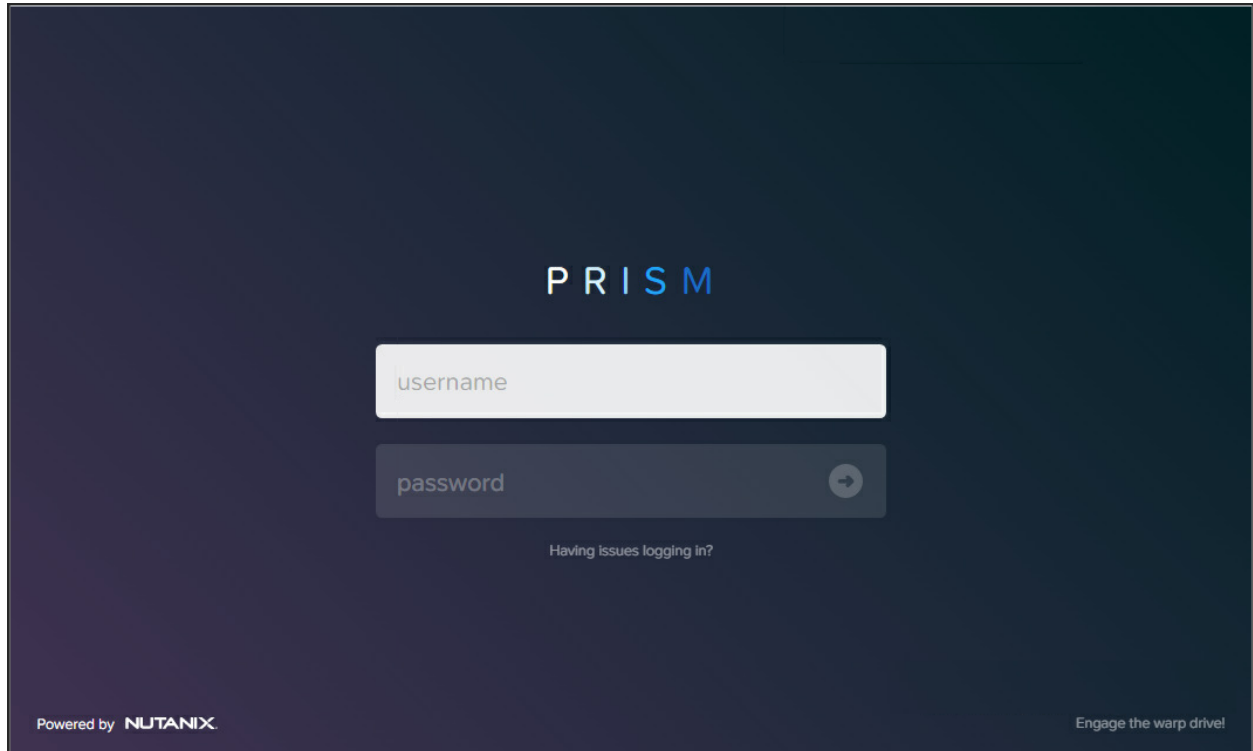


Figure 13 : Login page

2. Select **Data-at-Rest Encryption** in the **Settings** page. The **Data-at-Rest Encryption** page appears.

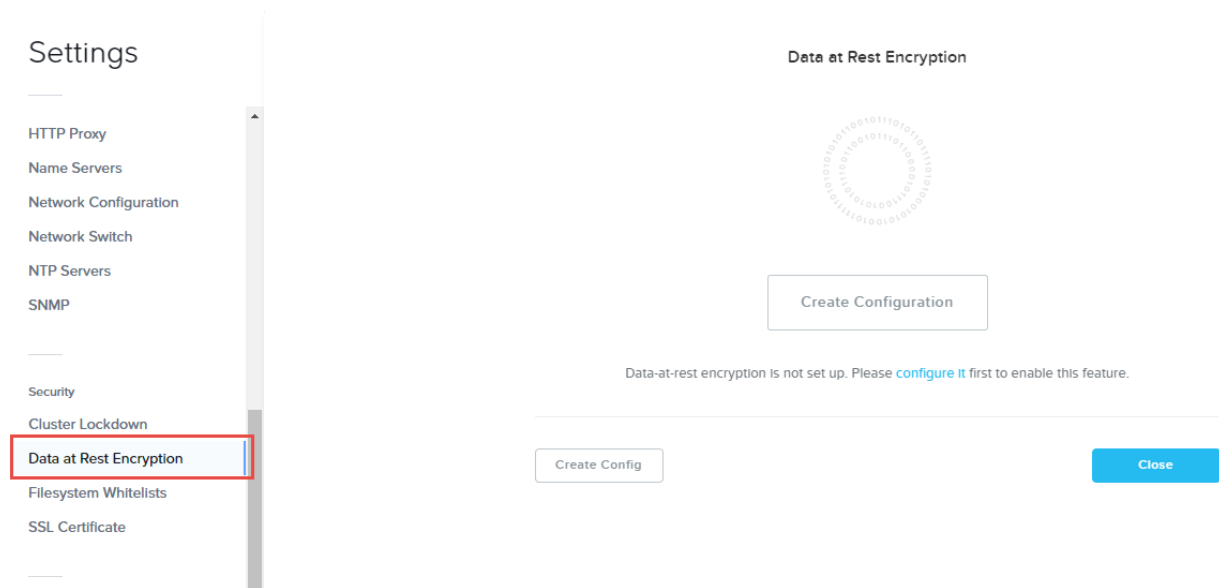


Figure 14 : Data-at-Rest encryption

3. On the **Data-at-Rest Encryption** page, click **Create Configuration**.
4. Click the **Continue Configuration** button, [configure it](#) link, or **Edit Configuration** button. All of these options display the **Data-at-Rest Encryption** configuration page.

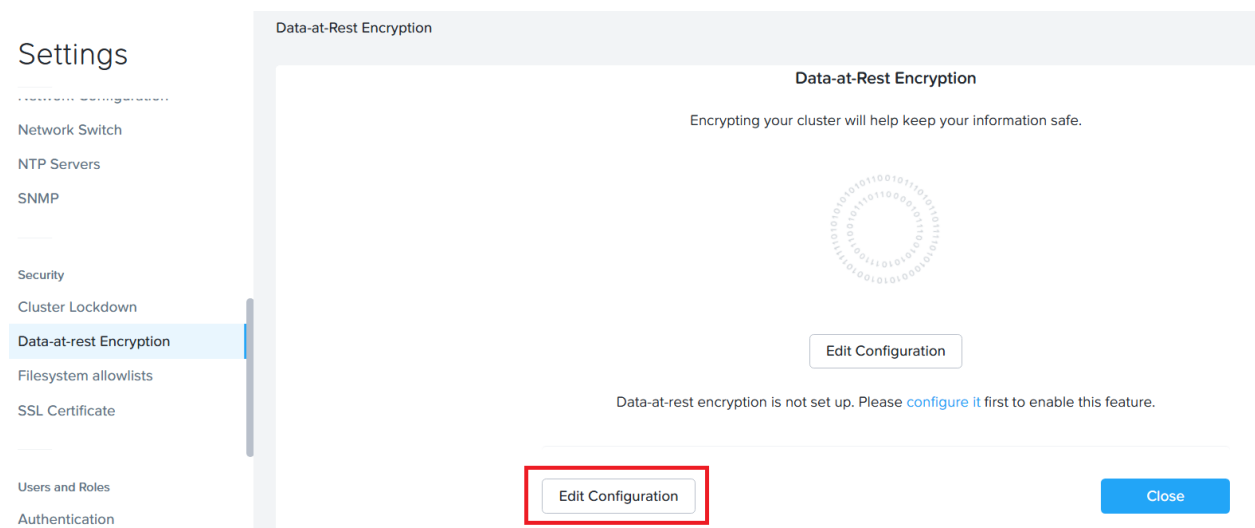


Figure 15 : Edit configuration

5. Select the **Key Management Server as An external KMS**.

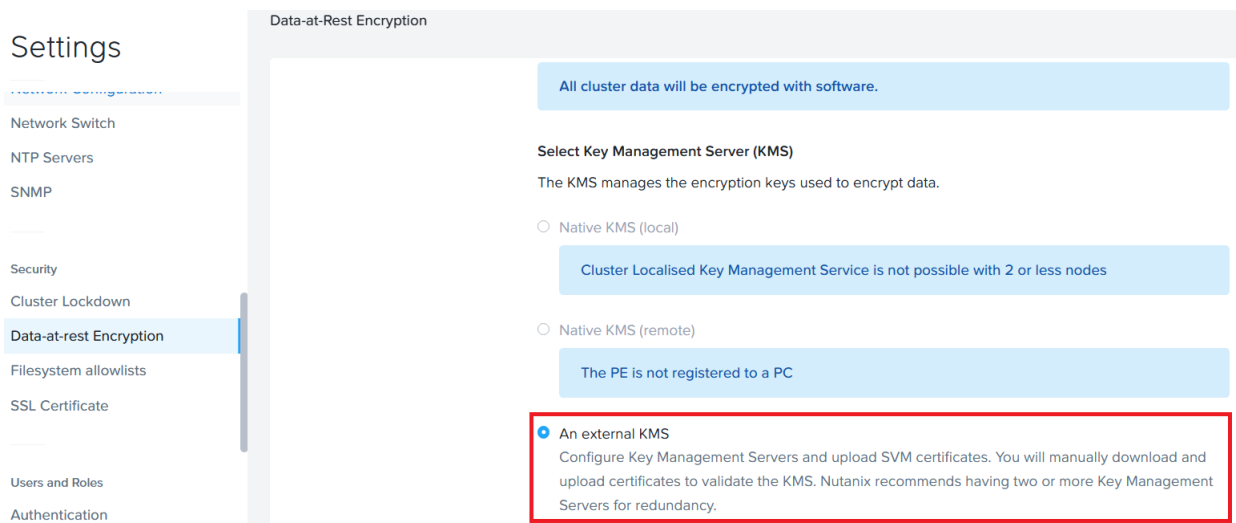


Figure 16 : External KMS

6. In the **Certificate Signing Request Information** section, do the following:

- Enter appropriate credentials for your organization in the **Email**, **Organization**, **Organizational Unit**, **Country Code**, **City**, and **State** fields, and then click the **Save CSR Info** button.
- The entered information is saved and used when creating a certificate signing request (CSR). To specify more than one **Organizational Unit** name, enter a comma-separated list.
- Click the **Download CSRs** button, and in the **Certificate Signing Requests** screen, click the **Download CSRs for all nodes** to download a file with CSRs for all the nodes, or click a **Download** link to download a file with the CSR for that node.

Certificate Signing Request Information

Enter the following information to generate the Certificate Signing Requests for the cluster.

Email	Country Code
hsm@utimaco.com	US
City	State
Campbell	California
Organization	Organizational Unit
Utimaco	Atalla
Save CSR Info	Download CSRs

Figure 17 : Certificate signing information



You can update this information until an SSL certificate for a node is uploaded to the cluster, at which point the information cannot be changed (the fields become read-only) without first deleting the uploaded certificates.

Certificate Signing Requests

Download the CSRs for the Nodes

Node Address	Action
10.54.59.29	Download
10.54.59.30	Download
10.54.59.31	Download
10.54.59.32	Download

Figure 18 : Download CSRs for all nodes



After completing step 5, follow the steps below in the ESKM Management Console.

- Create Client Certificates. For detailed information, refer to [Create Client Certificates](#).
- Create an ESKM local user. For detailed information, refer to [Create a Local User](#).
- Repeat the same step for all the CSRs.

7. In the **Key Management Server** section, click the **Add New Key Management Server** button.

Key Management Server

Configure Key Management Servers and upload SVM certificates. Nutanix recommends having two or more Key Management Servers for redundancy.

Add New Key Management Server

Figure 19 : Add new key management server

8. In the **Add a New Key Management Server** screen, enter the ESKM's **Name**, **IP address**, and **Port Number** in the appropriate fields.

Add a New Key Management Server[Add Address](#)

Enter a name and at least one address for the Key Management Server.

NAME ESKM	
ADDRESS 10.38.1.221	PORT 5696
ADDRESS 10.38.1.220	PORT 5696

[< Back](#)[Save](#)

Figure 20 : Add address



The port is where the key management server is configured to listen for the KMIP protocol. The default port number is 5696.

- If you have configured multiple key management servers in cluster mode, click the **Add Address** button to provide the addresses for each ESKM device in the cluster.
- Click **Save**.

Key Management Server

Configure Key Management Servers and upload SVM certificates. Nutanix recommends having two or more Key Management Servers for redundancy.

ESKM		
Status	Address	Actions
Active	10.38.1.221 : 5696	Manage Certificates
	10.38.1.220 : 5696	

[Add New Key Management Server](#)

Figure 21 : Manage certificates

11. In the **KMS CA Certificates**, click **Add New Certificate Authority**.

KMS CA Certificates

Configure Certificate Authorities used to validate Key Management Server authenticity. At least one certificate authority is required for encryption.

Add New Certificate Authority

Figure 22 : Add new certificate authority

12. In the **Add a New Certificate Authority** section, click **Upload CA Certificate** button to upload the CA Certificate. Upload the **ESKMCA**, which is used to sign the KMIP server and the client certificate.

Add a New Certificate Authority

Upload the Certificate Authority (CA) certificate and enter a name for the Certificate Authority.

Upload CA Certificate

CERTIFICATE AUTHORITY NAME

◀ Back

Save

Figure 23 : Upload CA certificates

13. Enter **Certificate Authority Name**.

Add a New Certificate Authority

Upload the Certificate Authority (CA) certificate and enter a name for the Certificate Authority.

ESKMCA.pem is selected

[Upload CA Certificate](#)

CERTIFICATE AUTHORITY NAME
ESKMCA

[< Back](#)[Save](#)

Figure 24 : Certificate authority name

14. Click **Save**.

KMS CA Certificates

Configure Certificate Authorities used to validate Key Management Server authenticity. At least one certificate authority is required for encryption.

ESKMCA

[Delete](#)[Add New Certificate Authority](#)

Figure 25 : Certificate authority name

15. Go to the **Key Management Server** section. Click the **Manage Certificates** button.

16. In the **Manage Signed Certificates** screen, click **Upload Files** to upload all the signed certificates in one step.

Manage Signed Certificates

10.54.59.29_cert.pem, 10.54.59.30_cert.pem, 10.54.59.31_cert.pem, 10.54.59.32_cert.pem selected

Upload Files

Test all nodes

Address	Status	Action
10.54.59.29	Waiting for Upload	Test CS · Delete
10.54.59.30	Waiting for Upload	Test CS · Delete
10.54.59.31	Waiting for Upload	Test CS · Delete
10.54.59.32	Waiting for Upload	Test CS · Delete

< Back

Submit

Figure 26 : Managed signed certificates

17. Click **Test all nodes** button to test the certificates for all nodes in one step. A status of **Verified** indicates the test was successful for that node.



If the status shows **Unverified**, that means there is a connectivity or certificate issue with the Key Management Server. Make sure all nodes show **Verified** before you enable encryption.

18. Click **Submit**. The following window displays.

Manage Signed Certificates

Upload Files

Test all nodes

Address	Status	Action
10.54.59.29	Verified	Re-Test CS · Delete
10.54.59.30	Verified	Re-Test CS · Delete
10.54.59.31	Verified	Re-Test CS · Delete
10.54.59.32	Verified	Re-Test CS · Delete

< Back

Submit

Figure 27 : Uploaded signed certificates

19. When the configuration is complete, click the **Enable Encryption** button.

KMS CA Certificates

Configure Certificate Authorities used to validate Key Management Server authenticity. At least one certificate authority is required for encryption.

ESKMCA

[Delete](#)

Add New Certificate Authority

< Back

Save KMS Type

Enable Encryption

Figure 28 : Enable encryption

20. The **Enable Encryption** window is displayed.

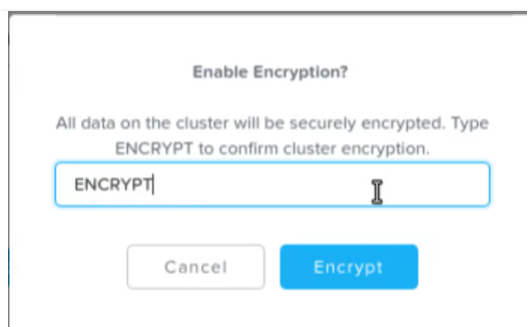


Figure 29 : Data-at-Rest encryption screen



To help ensure your data's security, you cannot disable software-only data-at-rest encryption once it is enabled. Nutanix recommends regularly backing up your data, encryption keys, and key management server.

- Type **ENCRYPT** and click the **Encrypt** button. The data-at-rest encryption is enabled. To view the status of the encrypted cluster or container, go to **Data-at-Rest Encryption** in the **Settings** menu.



When you enable encryption, a low-priority background task runs to encrypt all the unencrypted data. This task is designed to take advantage of any available CPU space to encrypt the unencrypted data within a reasonable time. If the system is occupied with other workloads, the background task consumes less CPU space. Depending on the amount of data in the cluster, the background task can take 24 to 36 hours to complete.

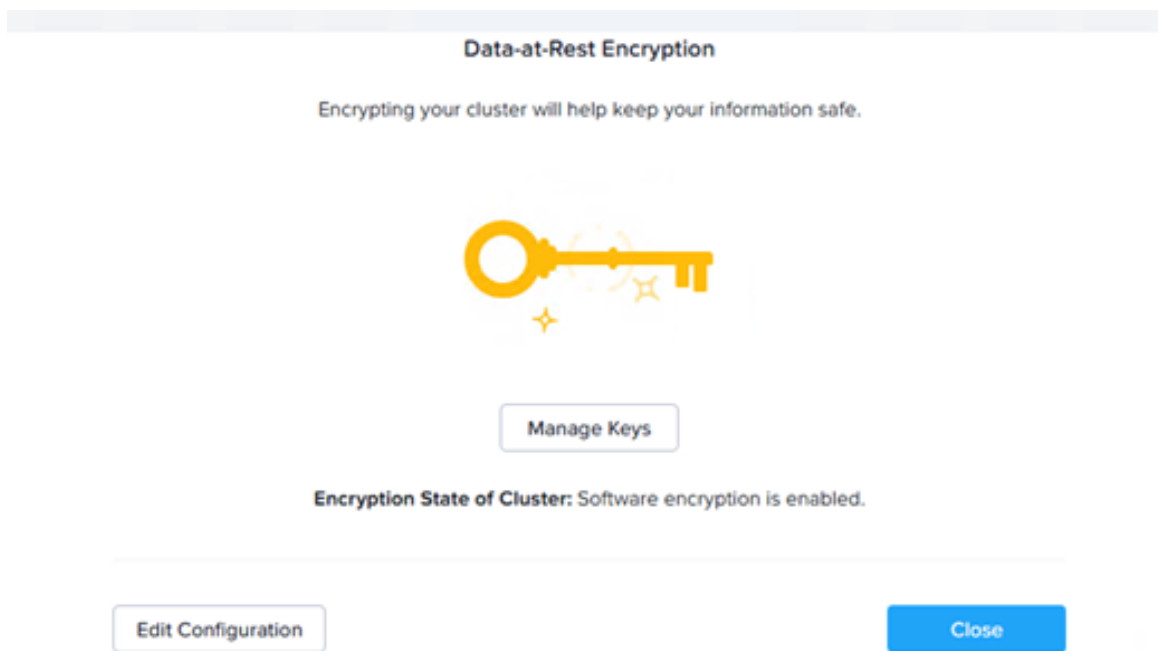


Figure 30 : Data-at-Rest encryption screen - encrypting cluster



Once the task to encrypt a cluster begins, you cannot cancel the operation. Even if you stop and restart the cluster, the system resumes the operation.



For changing the Key Encryption Keys, see [Changing Key Encryption Keys](#).

6 Verification and Testing

6.1 Logs and Validation Steps

6.1.1 KEK Retrieval after Full Cluster Restart

1. Shutdown VMs in the Nutanix cluster.
2. Stop Nutanix Cluster Services.
3. Shutdown CVMs and Nutanix Hosts in the cluster, wait for 3 minutes to power drain and verify shutdown status.
4. Shut down both Active nodes of KMS Server.
5. Power on Hosts and verify status (CVMs power on automatically).
6. Start Nutanix Cluster Services.
7. Power on the VMs to test the KEK (Key Encryption Key) is not retrieved from the KMS, and the DEK (Data Encryption Key) cannot successfully unlock the Drives to boot the VMs.
8. Power on and start services for the First Active KMS node and attempt to boot the Nutanix VMs and record behavior.

Expected Results

- When both Active-Active KMS nodes are down, the cluster fails to retrieve the Key from KMS and decrypt the container. As a result, the test-VM using the disk from the container can read the disk but fails to boot.

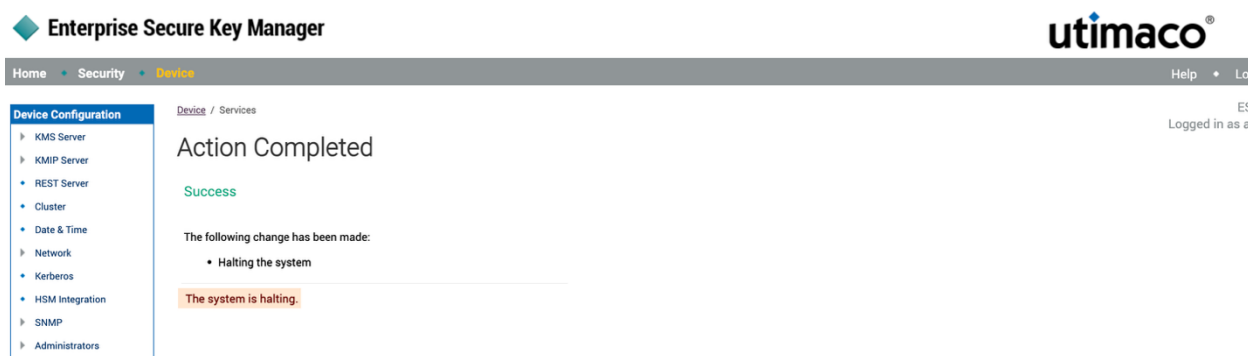


Figure 31 : ESKM1

Enterprise Secure Key Manager

Home • Security • **Device**

Device Configuration

- ▶ KMS Server
- ▶ KMIP Server
- ◆ REST Server
- ◆ Cluster
- ◆ Date & Time
- ▶ Network
- ◆ Kerberos
- ◆ HSM Integration
- ▶ SNMP
- ▶ Administrators

[Device](#) / [Services](#)

Action Completed

Success

The following change has been made:

- Halting the system

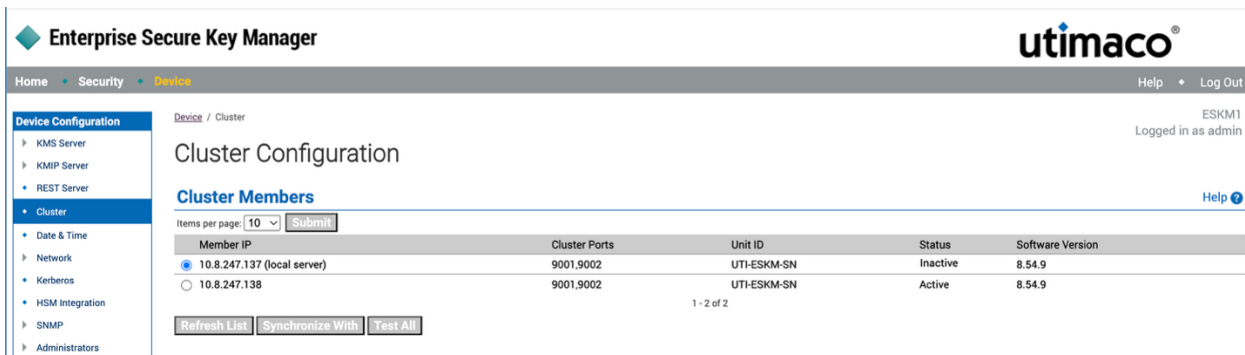
The system is halting.

Figure 32 : ESKM2

DM3-POC008 VM													
Overview • Table													
VM													
Include Controller VMs • 3 VMs (filtered from 7)													
VM Name	Host	IP Addresses	Cores	Memory Capacity	Storage	CPU Usage	Memory Usage	Controller Read IOPS	Controller Write IOPS	Controller IO Bandwidth	Controller Avg IO Latency	Backup ...	Flash Mode
• autoad		10.55.8.6	2	4 GiB	- / 50 GiB	-	0%	-	-	-	-	Yes	No
• pc		10.55.8.7	20	92 GiB	56.7 GiB / 10.59 TiB	0%	0%	-	-	-	-	No ?	No
• Test-VM		10.55.8...	8	16 GiB	7.69 GiB / 60 GiB	0%	0%	0	0	0 KBps	0 ms	Yes	No

Figure 33 : Failed to boot

- When ESKM-1 is DOWN and ESKM-2 is UP in the Active-Active cluster, the cluster retrieves the Key from ESKM-2 and decrypts the container. As a result, the test-VM using the disk from the container reads the disk and the VM-boots successfully.



Enterprise Secure Key Manager utimaco®

Home • Security • **Device** Help • Log Out

ESKM1
Logged in as admin

Device Configuration

- › KMS Server
- › KMIP Server
- › REST Server
- **Cluster**
 - Date & Time
 - › Network
 - Kerberos
 - HSM Integration
 - › SNMP
 - › Administrators

Device / Cluster

Cluster Configuration

Cluster Members

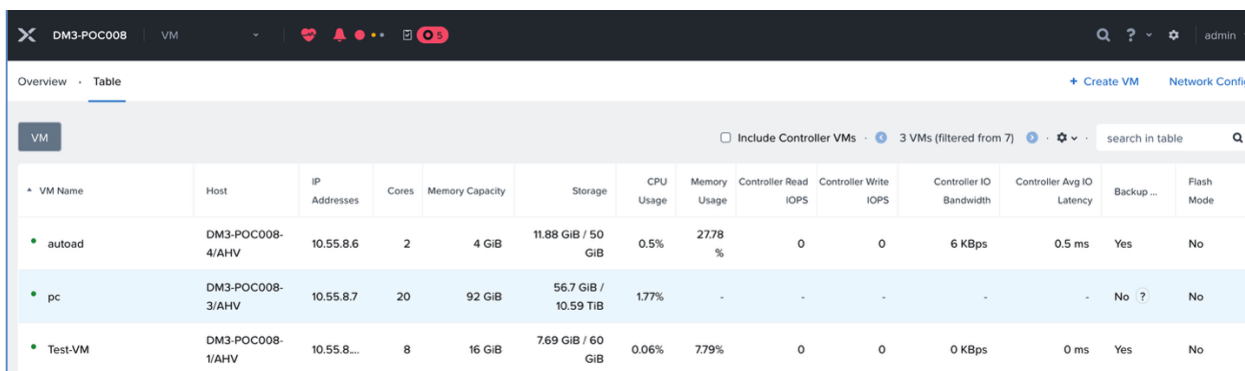
Items per page: 10 Submit

Member IP	Cluster Ports	Unit ID	Status	Software Version
☒ 10.8.247.137 (local server)	9001,9002	UTI-ESKM-SN	Inactive	8.54.9
☐ 10.8.247.138	9001,9002	UTI-ESKM-SN	Active	8.54.9

1 - 2 of 2

Refresh List Synchronize With Test All

Figure 34 : Cluster configuration



DM3-POC008 VM

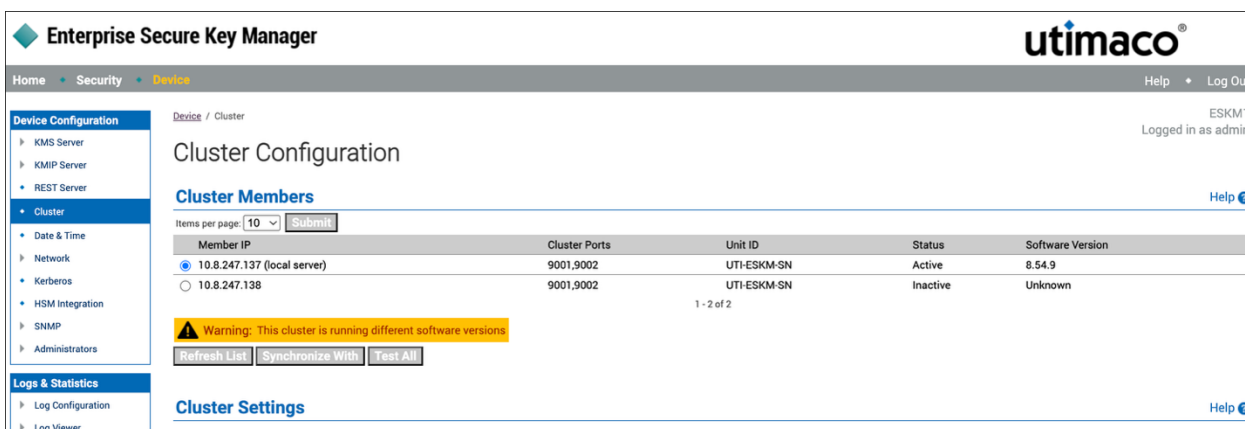
Overview • **Table** + Create VM Network Config

VM ☐ Include Controller VMs • 3 VMs (filtered from 7) search in table

VM Name	Host	IP Addresses	Cores	Memory Capacity	Storage	CPU Usage	Memory Usage	Controller Read IOPS	Controller Write IOPS	Controller IO Bandwidth	Controller Avg IO Latency	Backup ...	Flash Mode
• autoad	DM3-POC008-4/AHV	10.55.8.6	2	4 GiB	11.88 GiB / 50 GiB	0.5%	2778 %	0	0	6 KBps	0.5 ms	Yes	No
• pc	DM3-POC008-3/AHV	10.55.8.7	20	92 GiB	56.7 GiB / 10.59 TiB	1.77%	-	-	-	-	-	No ?	No
• Test-VM	DM3-POC008-1/AHV	10.55.8...	8	16 GiB	7.69 GiB / 60 GiB	0.06%	7.79%	0	0	0 KBps	0 ms	Yes	No

Figure 35 : VM boot success

- When ESKM-2 is DOWN and ESKM-1 is UP in the Active-Active cluster, the cluster retrieves the Key from ESKM-1 and decrypts the container. As a result, the test-VM using the disk from the container reads the disk and the VM-boots successfully.



Enterprise Secure Key Manager utimaco®

Home • Security • **Device** Help • Log Out

ESKM1
Logged in as admin

Device Configuration

- › KMS Server
- › KMIP Server
- › REST Server
- **Cluster**
 - Date & Time
 - › Network
 - Kerberos
 - HSM Integration
 - › SNMP
 - › Administrators

Device / Cluster

Cluster Configuration

Cluster Members

Items per page: 10 Submit

Member IP	Cluster Ports	Unit ID	Status	Software Version
☒ 10.8.247.137 (local server)	9001,9002	UTI-ESKM-SN	Active	8.54.9
☐ 10.8.247.138	9001,9002	UTI-ESKM-SN	Inactive	Unknown

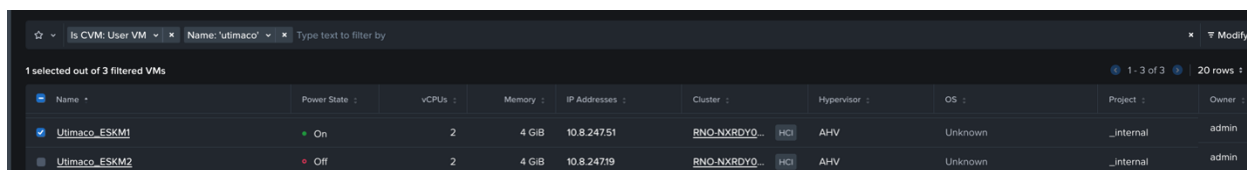
1 - 2 of 2

Warning: This cluster is running different software versions

Refresh List Synchronize With Test All

Cluster Settings

Figure 36 : Cluster configuration



Name	Power State	vCPUs	Memory	IP Addresses	Cluster	Hypervisor	OS	Project	Owner
Utlimaco_ESKM1	On	2	4 GiB	10.8.247.51	RNO-NXRDYQ...	AHV	Unknown	_internal	admin
Utlimaco_ESKM2	Off	2	4 GiB	10.8.247.19	RNO-NXRDYQ...	AHV	Unknown	_internal	admin

Figure 37 : Active-Active cluster

6.1.2 Backing up Keys

1. Log in to Nutanix Prism Element as an administrator.
2. Select **Data-at-Rest Encryption** on the **Settings** page.
3. On the **Cluster Encryption** page, select **Manage Keys**.



Figure 38 : Manage keys

4. Enter and confirm the password.

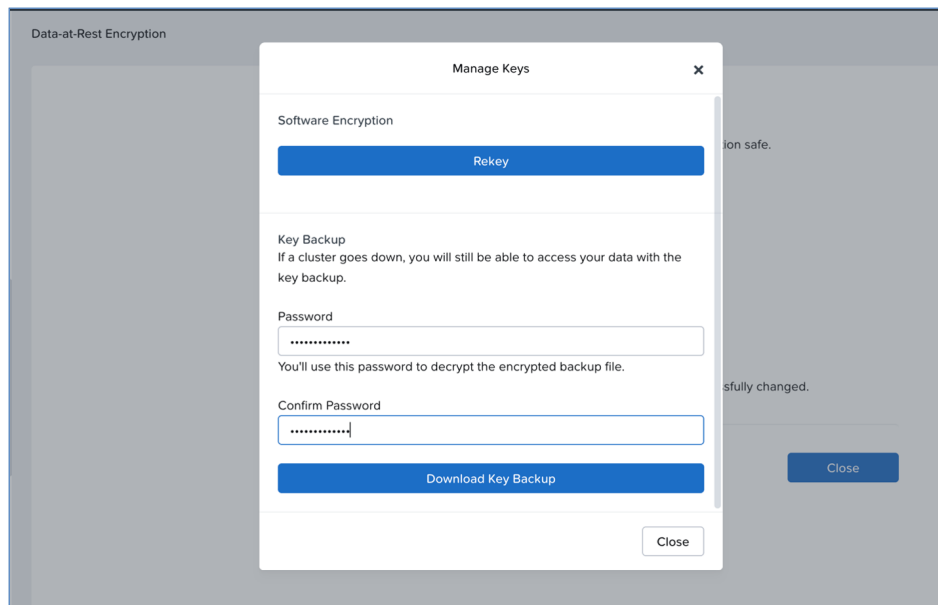


Figure 39 : Download key backup

5. Click the **Download Key Backup** button and click **Save**.

The backup file is saved in the default downloads location on your local machine.

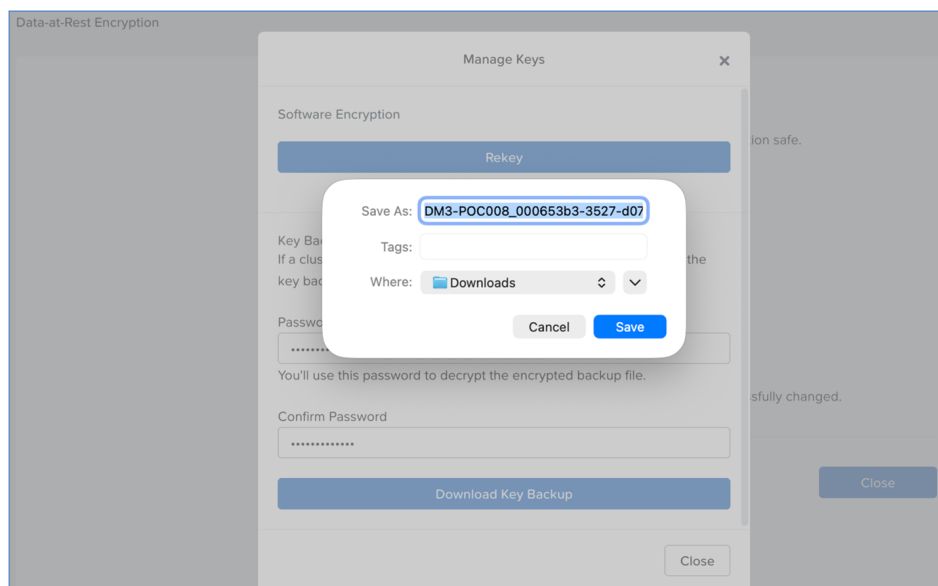


Figure 40 : Save key

Verify that the download of the “Key” file is successful and saved in the default download location.

For more information on backing up keys, see [Backing up Keys](#).

6.1.3 Validating with Re-keys

1. Log in to Nutanix Prism Element as an administrator.
2. Select **Data-at-Rest Encryption** on the **Settings** page.
3. On the **Cluster Encryption** page, select **Manage Keys** and click the **Rekey** button under **Software Encryption**. For more information on validating with Re-keys, see [Changing Key Encryption Keys](#).



Figure 41 : Manage keys

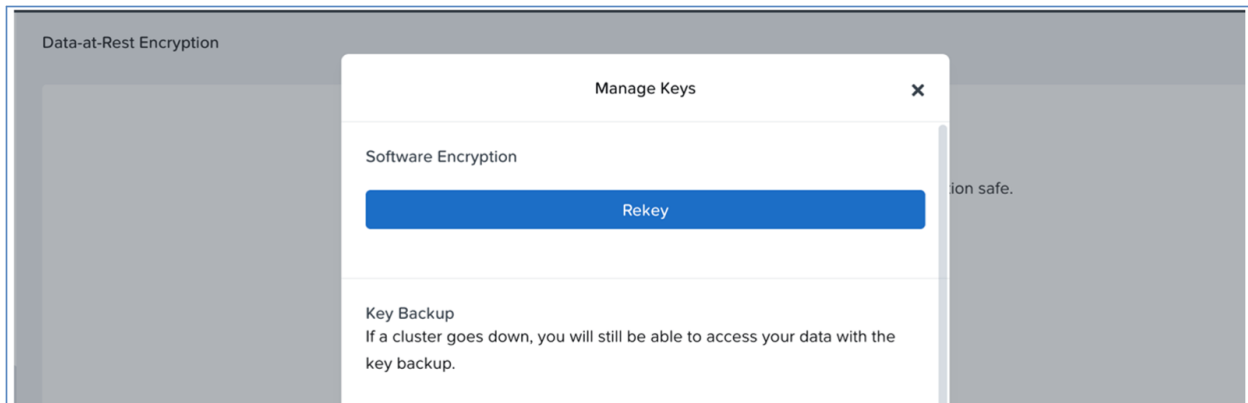
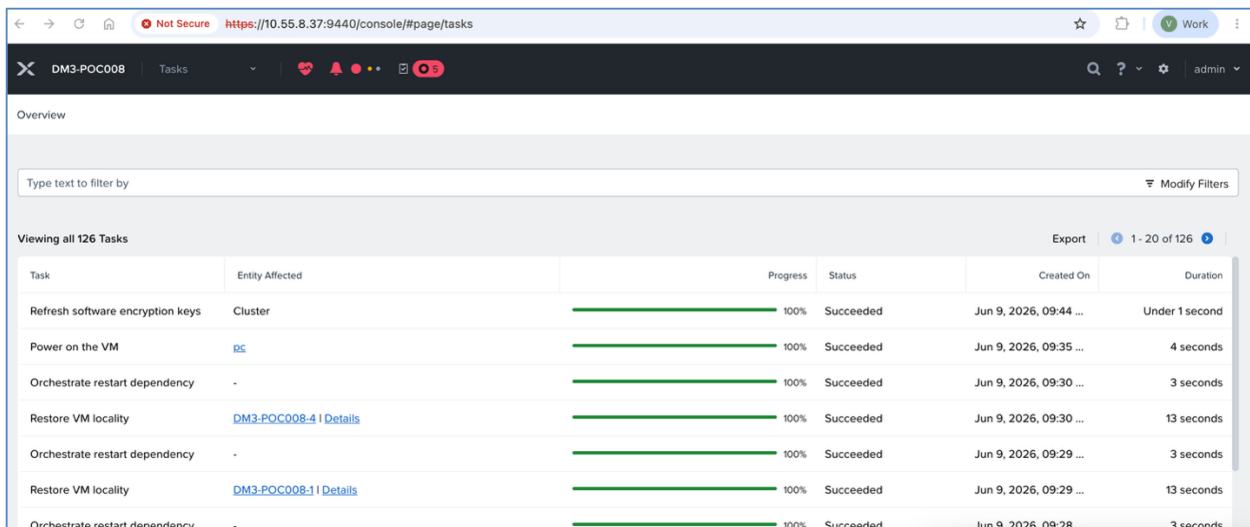


Figure 42 : Re-key

4. Shut down VMs in the Nutanix cluster.
5. Stop Nutanix Cluster Services.
6. Shut down CVMs and Nutanix Hosts in the cluster, wait for 3 minutes for the power to drain, and verify the shutdown status.
7. Shut down both nodes of the KMS Server.
8. Power on Hosts and verify status (CVMs power on automatically).
9. Start Nutanix Cluster Services.
10. Power on the VMs to test the KEK (Key Encryption Key) is not retrieved from the KMS, and the DEK (Data Encryption Key) cannot successfully unlock the Drives to boot the VMs.
11. Power on and start services for the Active KMS Node and attempt to boot the Nutanix VMs and record behavior.



Overview

Type text to filter by Modify Filters

Viewing all 126 Tasks Export 1 - 20 of 126

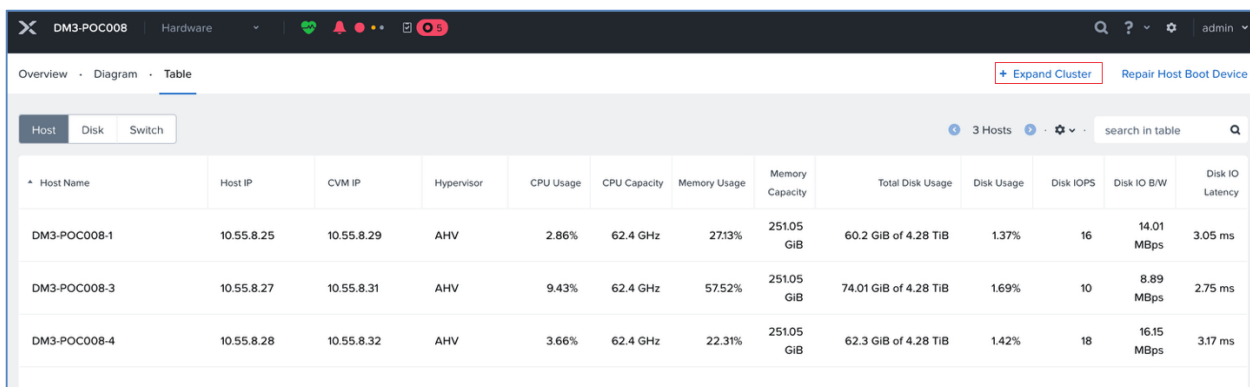
Task	Entity Affected	Progress	Status	Created On	Duration
Refresh software encryption keys	Cluster	100%	Succeeded	Jun 9, 2026, 09:44 ...	Under 1 second
Power on the VM	PC	100%	Succeeded	Jun 9, 2026, 09:35 ...	4 seconds
Orchestrate restart dependency	-	100%	Succeeded	Jun 9, 2026, 09:30 ...	3 seconds
Restore VM locality	DM3-POC008-4 Details	100%	Succeeded	Jun 9, 2026, 09:30 ...	13 seconds
Orchestrate restart dependency	-	100%	Succeeded	Jun 9, 2026, 09:29 ...	3 seconds
Restore VM locality	DM3-POC008-1 Details	100%	Succeeded	Jun 9, 2026, 09:29 ...	13 seconds
Orchestrate restart dependency	-	100%	Succeeded	Jun 9, 2026, 09:28 ...	3 seconds

Figure 43 : Re-key success

Verify the events/logs of the KMS cluster to see if the keys are fetched successfully from the new active KMS server.

6.1.4 Validate Encryption on Cluster Expansion

1. Log in to the Nutanix Prism Element web console.
2. Do one of the following:
 - Select **Expand Cluster** in the **Settings** page, or
 - Go to the **Hardware** dashboard and click the **Expand Cluster** button.



Overview Diagram Table Expand Cluster Repair Host Boot Device

Host Disk Switch 3 Hosts search in table

Host Name	Host IP	CVM IP	Hypervisor	CPU Usage	CPU Capacity	Memory Usage	Memory Capacity	Total Disk Usage	Disk Usage	Disk IOPS	Disk IO B/W	Disk IO Latency
DM3-POC008-1	10.55.8.25	10.55.8.29	AHV	2.86%	62.4 GHz	27.13%	251.05 GiB	60.2 GiB of 4.28 TiB	1.37%	16	14.01 MBps	3.05 ms
DM3-POC008-3	10.55.8.27	10.55.8.31	AHV	9.43%	62.4 GHz	57.52%	251.05 GiB	74.01 GiB of 4.28 TiB	1.69%	10	8.89 MBps	2.75 ms
DM3-POC008-4	10.55.8.28	10.55.8.32	AHV	3.66%	62.4 GHz	22.31%	251.05 GiB	62.3 GiB of 4.28 TiB	1.42%	18	16.15 MBps	3.17 ms

Figure 44 : Expand cluster

3. In the **Expand Cluster** window, select **Expand Cluster** to begin the expansion immediately (after you complete the remaining configuration steps).
4. Click the **Next** button.

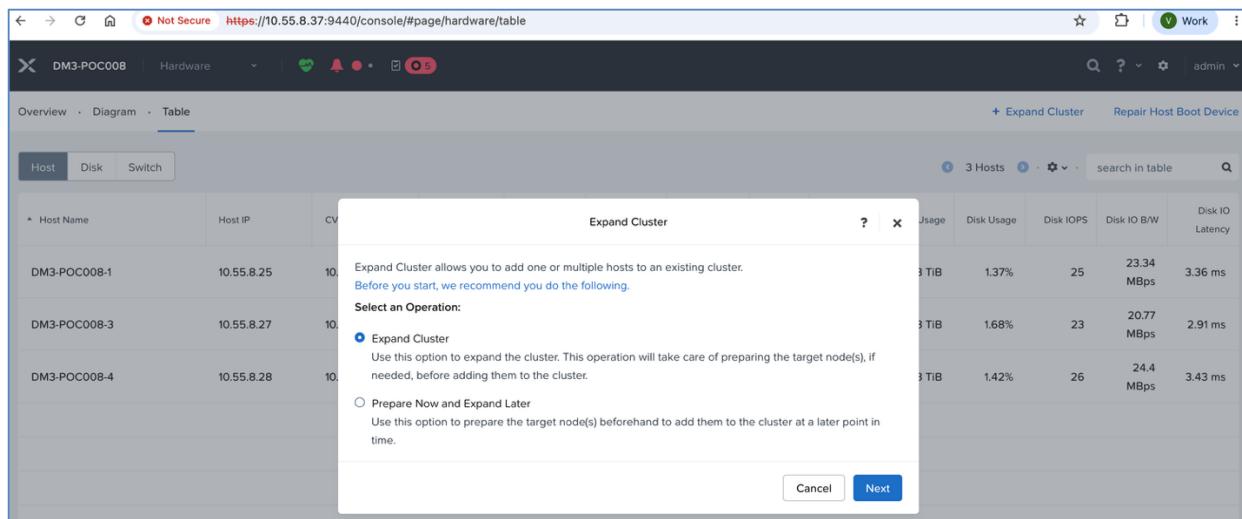
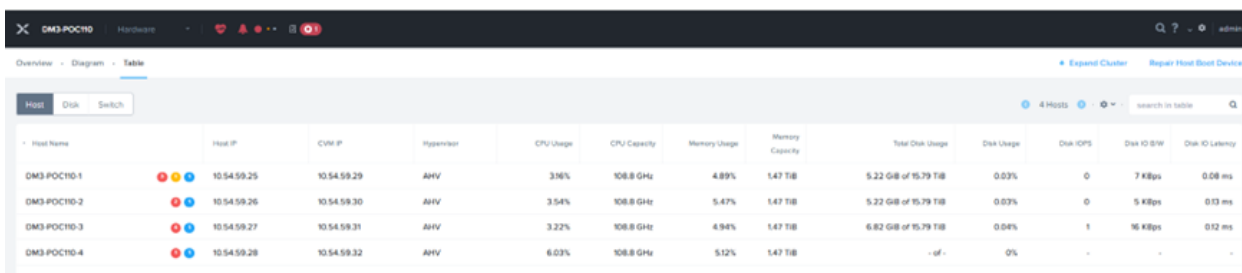


Figure 45 : Expand cluster

Select **Prepare Now and Expand Later** to prepare the nodes now but delay adding them to the cluster until a later time. Preparing the nodes includes, if needed, imaging the hypervisor, upgrading the AOS version, and preparing a new node network configuration. For more information on expanding the cluster, see [Expanding a Cluster](#).



Host Name	Host IP	CPU IP	Hypervisor	CPU Usage	CPU Capacity	Memory Usage	Memory Capacity	Total Disk Usage	Disk Usage	Disk IOPS	Disk IO B/W	Disk IO Latency
DM3-POC10-1	10.54.59.25	10.54.59.29	AHV	3.96%	108.8 GHz	4.89%	1.47 TiB	5.22 GiB of 15.79 TiB	0.03%	0	7 KiBps	0.08 ms
DM3-POC10-2	10.54.59.26	10.54.59.30	AHV	3.54%	108.8 GHz	5.47%	1.47 TiB	5.22 GiB of 15.79 TiB	0.03%	0	5 KiBps	0.13 ms
DM3-POC10-3	10.54.59.27	10.54.59.31	AHV	3.22%	108.8 GHz	4.94%	1.47 TiB	6.82 GiB of 15.79 TiB	0.04%	1	16 KiBps	0.12 ms
DM3-POC10-4	10.54.59.28	10.54.59.32	AHV	6.03%	108.8 GHz	5.12%	1.47 TiB	- of -	0%	-	-	-

Figure 46 : Expanded cluster



Ensure that factory-prepared node(s) are imaged with the same AOS/AHV version of the cluster. Re-imaging is not possible during expansion.

5. In Nutanix Prism Settings, expand the cluster and check if the node(s) appear in the discovered list.
6. Select the node(s) and add them to the cluster.
7. Enter the details for the **Host Name**, **Controller VM**, **Hypervisor**, and **IPMI IP**.

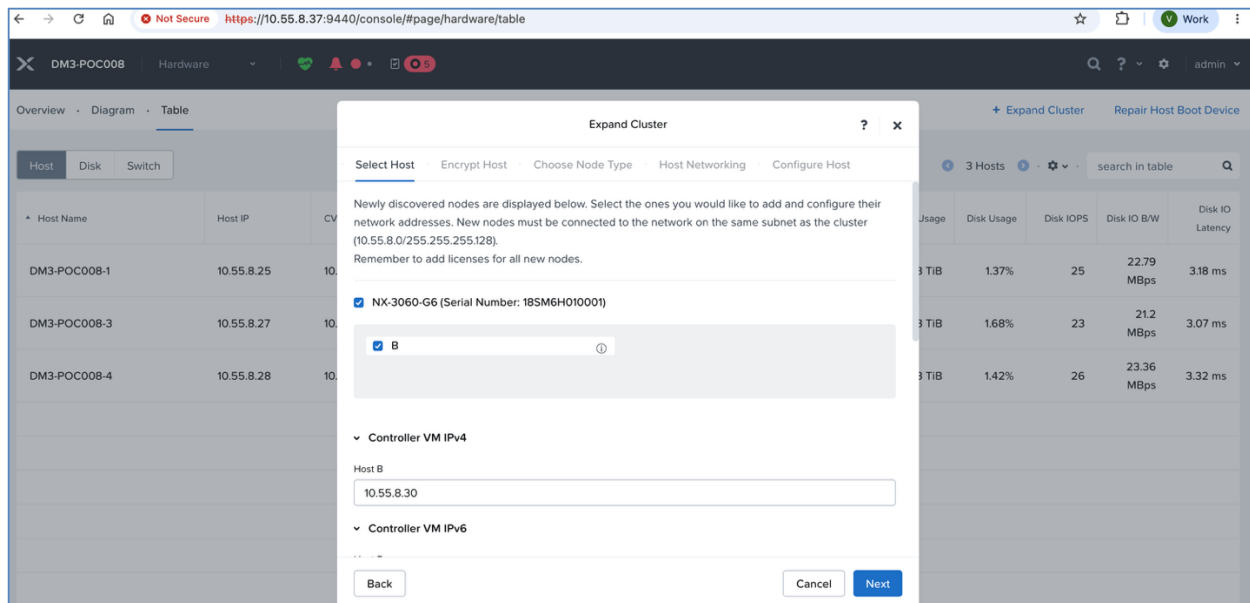


Figure 47 : Select host

8. In the **Encrypt Host** tab, do the following:
 - a. In the **Encrypt Host**, under the **Certificate Signing Request Information** section, click **Generate and Download** for each node to be added.
 - b. Get the CSRs signed by a certificate authority (CA).
 - c. Click **Select Files** and upload a signed certificate in order for the nodes to connect to the KMS server. Click **Next**.

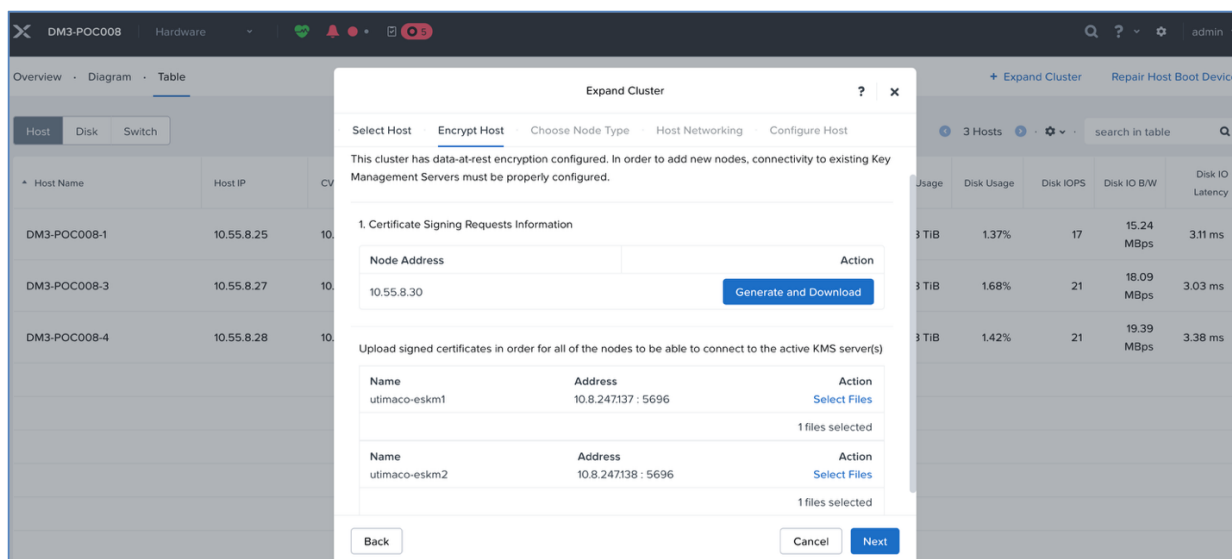


Figure 48 : Encrypt host

9. In the **Choose Node Type** tab, select the Node Type as HCI Node.

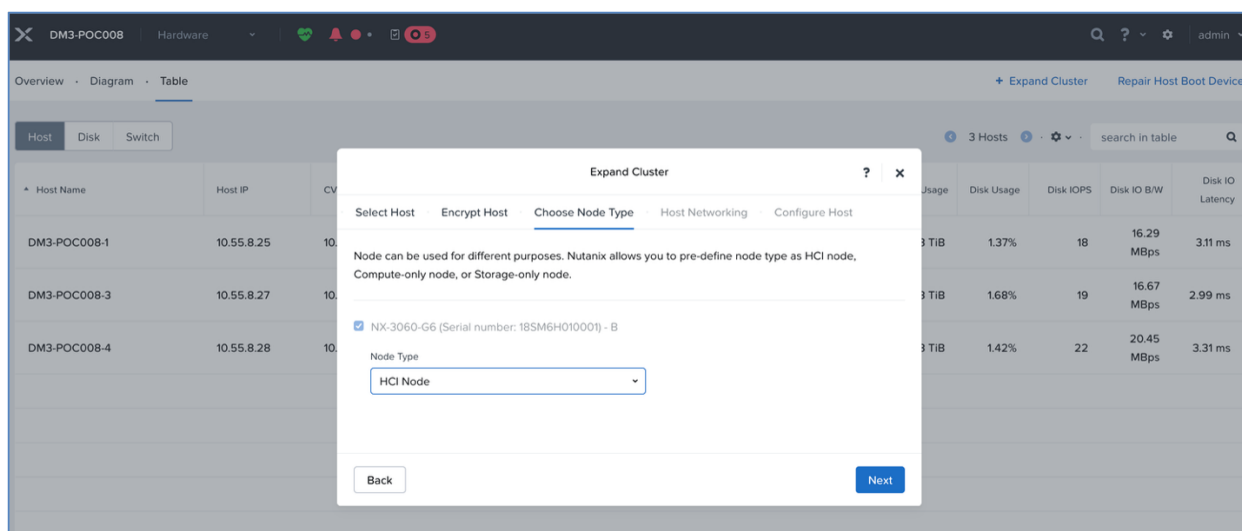


Figure 49 : Choose node type

10. In the **Host Networking** tab, choose the **Add Uplink** for Host Networking. Click **Next**.

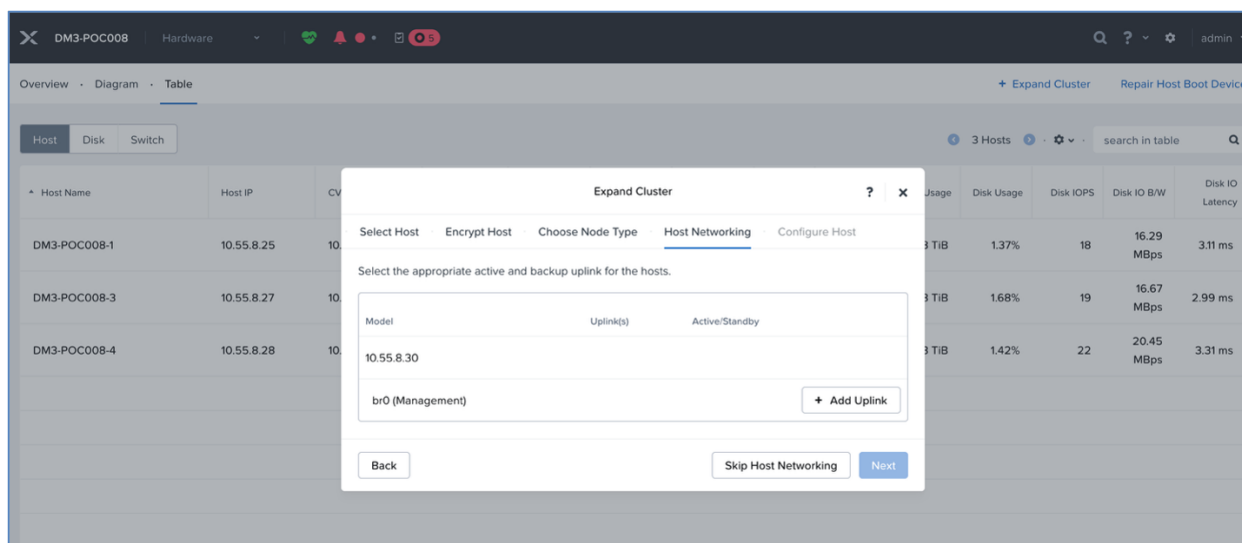


Figure 50 : Host networking

11. In the **Configure Host** tab, click **Run Checks** to verify that the nodes are ready.

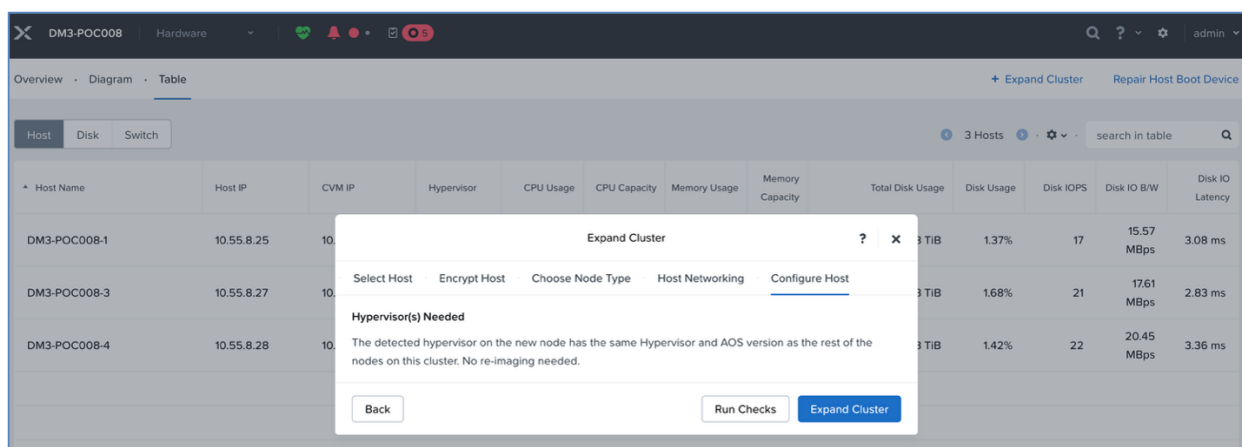


Figure 51 : Configure host

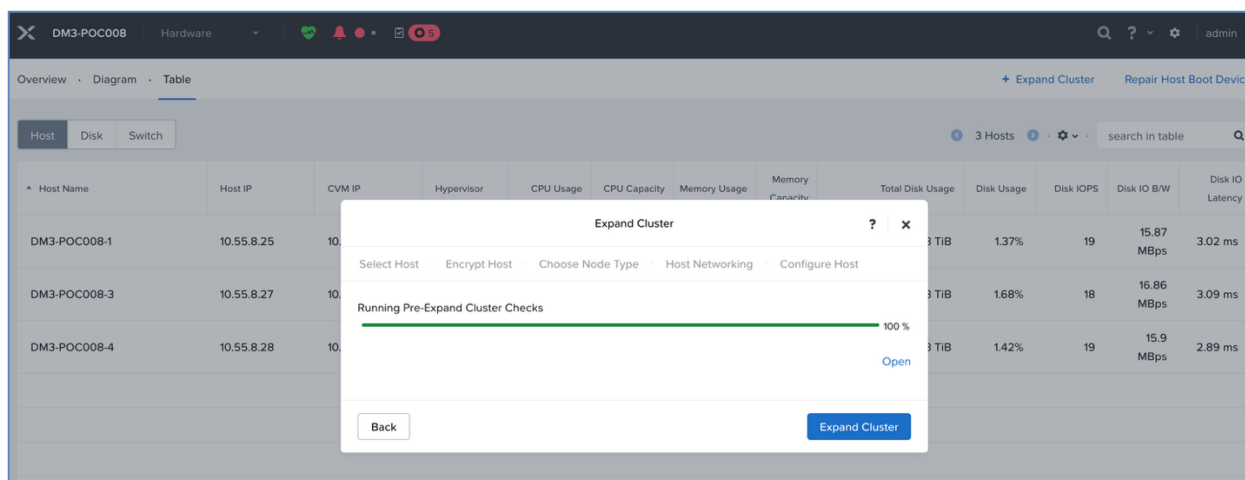


Figure 52 : Running pre-expand cluster checks

12. Click **Expand Cluster** to complete the cluster expansion.

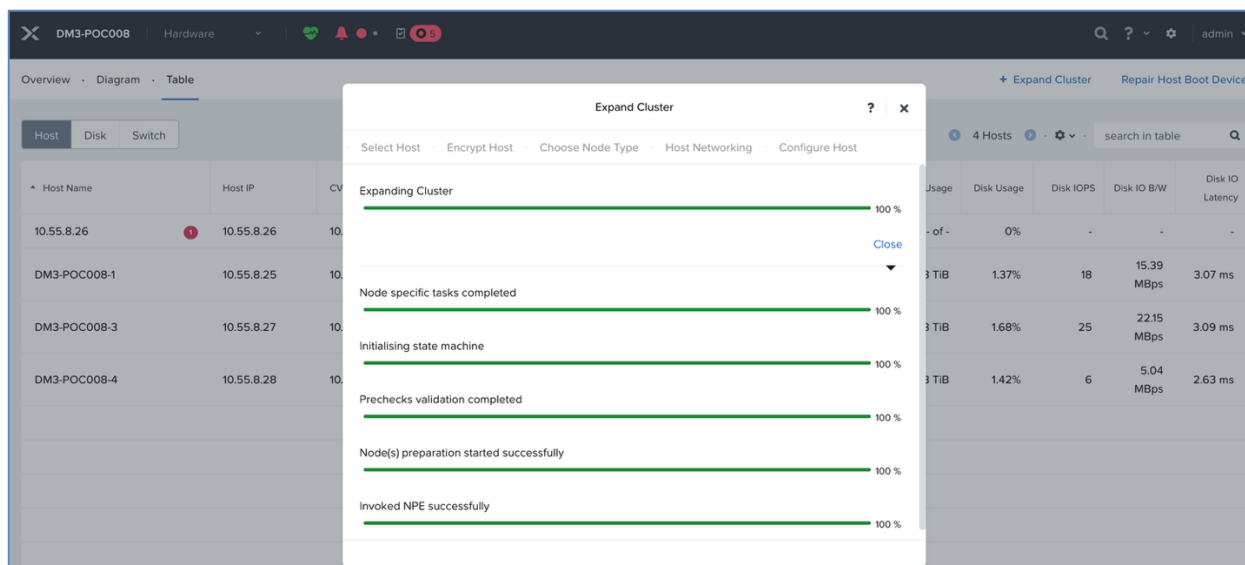
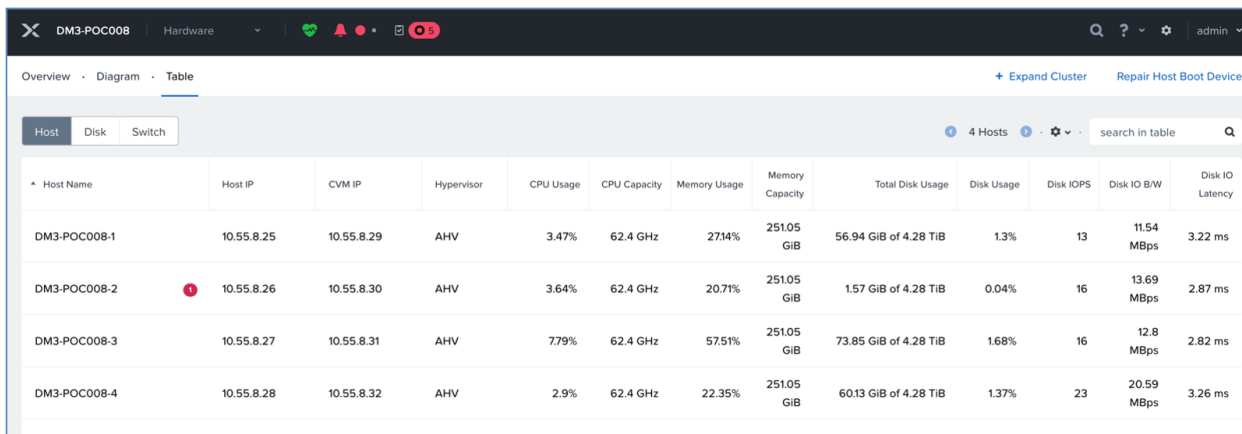


Figure 53 : Expanding cluster status

Verify that the node is successfully added to the cluster and test the connectivity to the KMS servers.

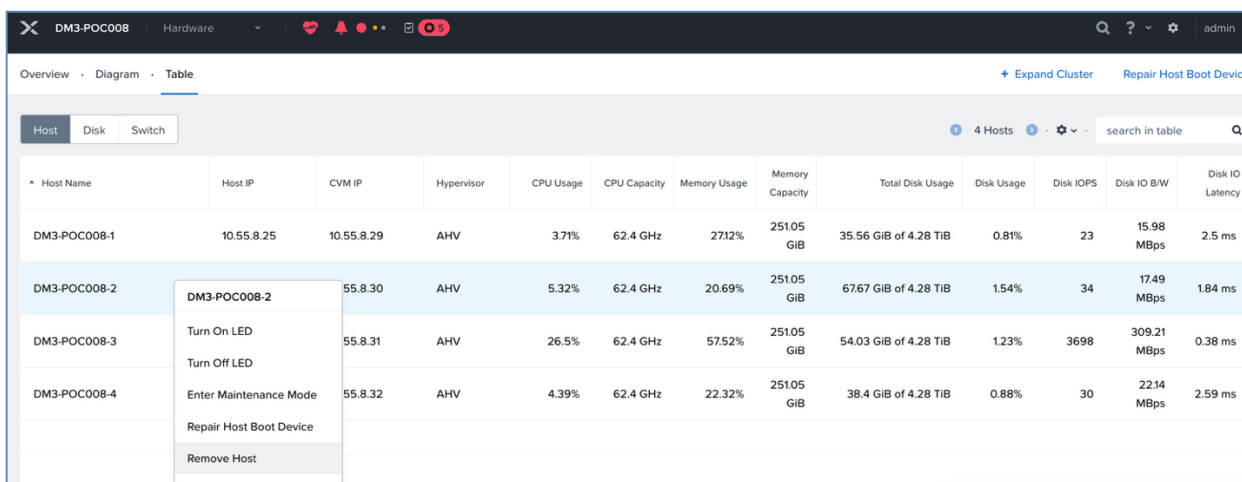


Host Name	Host IP	CVM IP	Hypervisor	CPU Usage	CPU Capacity	Memory Usage	Memory Capacity	Total Disk Usage	Disk Usage	Disk IOPS	Disk IO B/W	Disk IO Latency
DM3-POC008-1	10.55.8.25	10.55.8.29	AHV	3.47%	62.4 GHz	2714%	251.05 GiB	56.94 GiB of 4.28 TiB	1.3%	13	11.54 MBps	3.22 ms
DM3-POC008-2	10.55.8.26	10.55.8.30	AHV	3.64%	62.4 GHz	20.71%	251.05 GiB	1.57 GiB of 4.28 TiB	0.04%	16	13.69 MBps	2.87 ms
DM3-POC008-3	10.55.8.27	10.55.8.31	AHV	7.79%	62.4 GHz	57.51%	251.05 GiB	73.85 GiB of 4.28 TiB	1.68%	16	12.8 MBps	2.82 ms
DM3-POC008-4	10.55.8.28	10.55.8.32	AHV	2.9%	62.4 GHz	22.35%	251.05 GiB	60.13 GiB of 4.28 TiB	1.37%	23	20.59 MBps	3.26 ms

Figure 54 : Expanded cluster

6.1.5 Validate Encryption after Node Removal

1. Log in to the Nutanix Prism Element web console.
2. In the **Table** tab, click the **Host** tab and select the node (host).



Host Name	Host IP	CVM IP	Hypervisor	CPU Usage	CPU Capacity	Memory Usage	Memory Capacity	Total Disk Usage	Disk Usage	Disk IOPS	Disk IO B/W	Disk IO Latency
DM3-POC008-1	10.55.8.25	10.55.8.29	AHV	3.71%	62.4 GHz	2712%	251.05 GiB	35.56 GiB of 4.28 TiB	0.81%	23	15.98 MBps	2.5 ms
DM3-POC008-2	10.55.8.26	10.55.8.30	AHV	5.32%	62.4 GHz	20.69%	251.05 GiB	67.67 GiB of 4.28 TiB	1.54%	34	17.49 MBps	1.84 ms
DM3-POC008-3	10.55.8.27	10.55.8.31	AHV	26.5%	62.4 GHz	57.52%	251.05 GiB	54.03 GiB of 4.28 TiB	1.23%	3698	309.21 MBps	0.38 ms
DM3-POC008-4	10.55.8.28	10.55.8.32	AHV	4.39%	62.4 GHz	22.32%	251.05 GiB	38.4 GiB of 4.28 TiB	0.88%	30	22.14 MBps	2.59 ms

Figure 55 : Before removing node

3. Click the **Remove Host** in the list and click **Remove** in the confirmation dialog box.

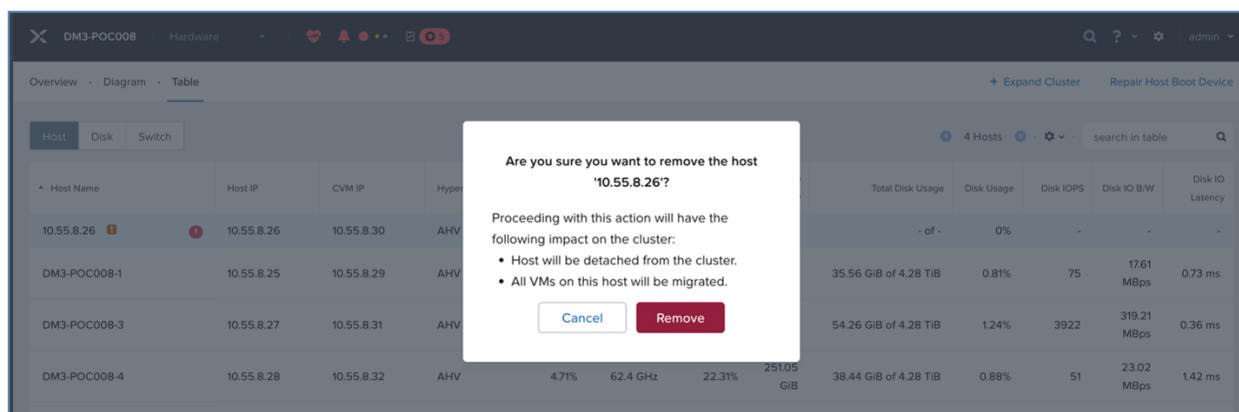


Figure 56 : Confirm - remove host

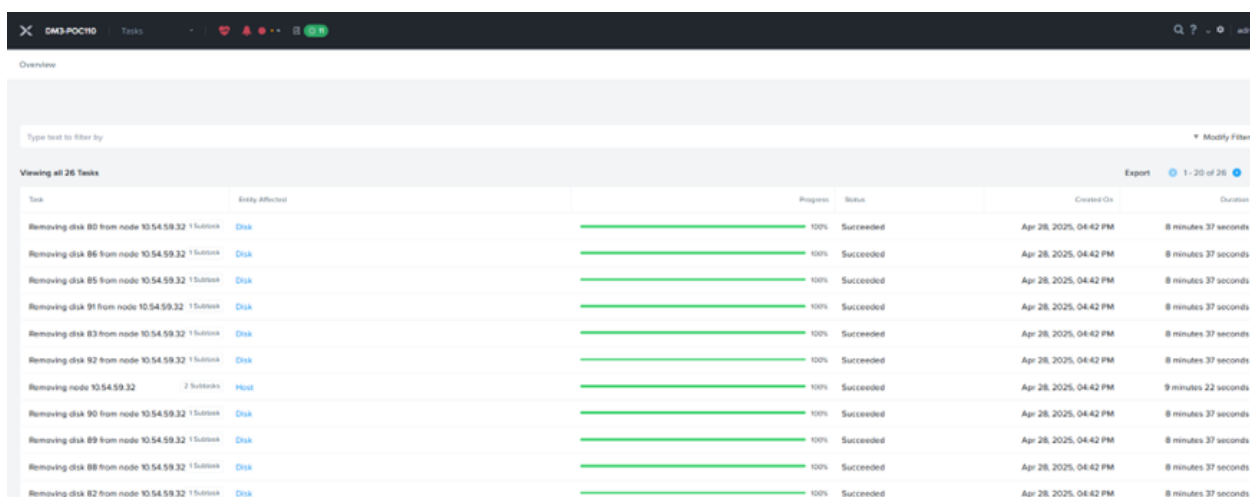
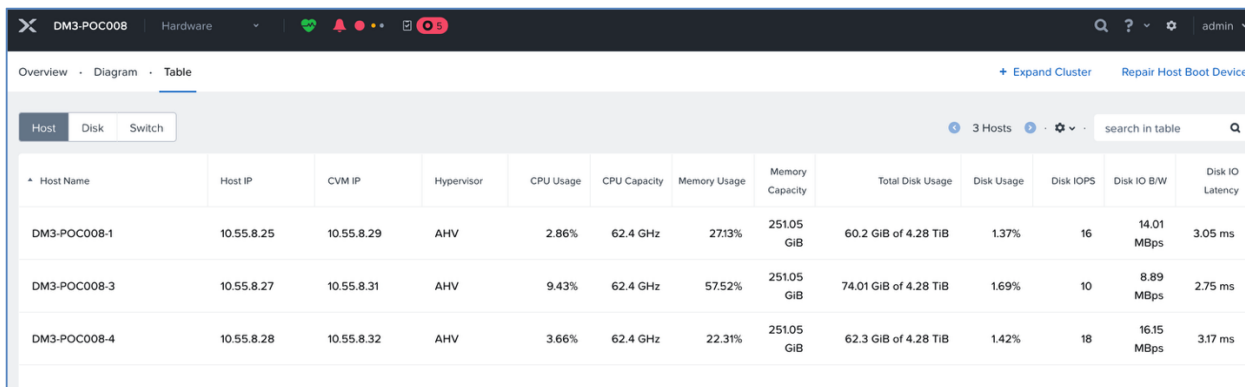


Figure 57 : Removing nodes



Host Name	Host IP	CVM IP	Hypervisor	CPU Usage	CPU Capacity	Memory Usage	Memory Capacity	Total Disk Usage	Disk Usage	Disk IOPS	Disk IO B/W	Disk IO Latency
DM3-POC008-1	10.55.8.25	10.55.8.29	AHV	2.86%	62.4 GHz	27.13%	251.05 GiB	60.2 GiB of 4.28 TiB	1.37%	16	14.01 MBps	3.05 ms
DM3-POC008-3	10.55.8.27	10.55.8.31	AHV	9.43%	62.4 GHz	57.52%	251.05 GiB	74.01 GiB of 4.28 TiB	1.69%	10	8.89 MBps	2.75 ms
DM3-POC008-4	10.55.8.28	10.55.8.32	AHV	3.66%	62.4 GHz	22.31%	251.05 GiB	62.3 GiB of 4.28 TiB	1.42%	18	16.15 MBps	3.17 ms

Figure 58 : After removing nodes

For more information on removing a node from a cluster, see [Removing a Node from a Cluster](#).

Verify that the node has been removed from the Prism—Hardware page and from the 'KMS server—Managed Signed Certificate list.'

6.1.6 Perform a Crypto-Erase

Data on the AOS cluster is always encrypted, and the Data Encryption Key (DEK) used to read the encrypted data is known only to the AOS. All data on the drive can effectively be destroyed (that is, become permanently unreadable) by deleting the container or cluster. This is known as a crypto-erase.

1. Log in to any CVM in the cluster using SSH.
2. Power off all the VMs that are running on the hosts in the cluster.

```
nutanix@cvm$ acli vm.off *
```

3. Stop the Nutanix cluster.

```
nutanix@cvm$ cluster stop
```

4. Destroy the cluster.

```
nutanix@cvm$ cluster destroy
```

For more information on destroying a cluster, see [Destroying Data](#).

7 Troubleshooting

7.1 Log Location and Interpretations

Verify the logs on the Utimaco ESKM by following the below steps:

1. In the ESKM Management Console, click Device tab.
2. Click on **Log Viewer** under the **Logs & Statistics**.
3. Click on **KMIP** under the **Log Viewer**.

Audit Log

1. In the ESKM Management Console, click Device tab.
2. Click on **Log Viewer** under the **Logs & Statistics**.
3. Click on **Audit** under the **Log Viewer**.

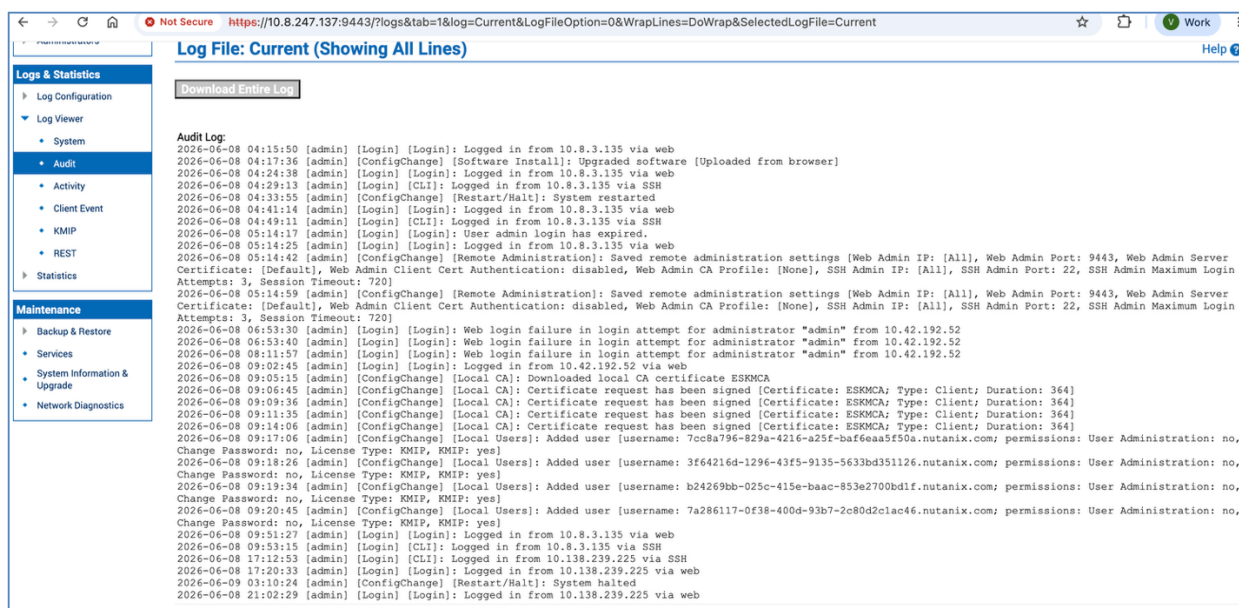


Figure 59 : Audit log

8 Contact for Support

You can reach us from Monday to Friday, 09.00 a.m. to 05.00 p.m., Central European Time (CET).

Utimaco IS GmbH
Krefelder Str. 220
52070 Aachen
Germany

RMA Query

If you need to send the device back to Utimaco IS GmbH, please open a new RMA case (Return Merchandise Authorization). We request that you use the following web address. RMA cases cannot be opened by email or phone.

<https://support.hsm.utimaco.com/support/rma/new>

Other Support Queries

- Mail (preferred contact method)
support@utimaco.com
Attach the diagnostic information to your email.
- Web portal
<https://support.hsm.utimaco.com/support/cases/new/>
The diagnostic information will be requested in our response if necessary.
- By phone
AMERICAS +1-844-UTIMACO (+1 844-884-6226)
EMEA +49 800-627-3081
APAC +81 800-919-1301
The diagnostic information will be requested in our response if necessary.

9 References

Title	Description	Document/Link
Enterprise Secure Key Manager v8.54.0 Installation and Replacement Guide	Setup and configuration steps for Utimaco ESKM.	ESKM_Installation and Replacement_Guide.pdf
Enterprise Secure Key Manager v8.54.0 Release Notes.	New features, enhancements and fixes related to Utimaco ESKM.	ESKM_Release_Notes.pdf
Enterprise Secure Key Manager v8.54.0 User Guide	Provide detailed instructions for managing the Utimaco ESKM.	ESKM_User_Guide.pdf
OASIS Websites	OASIS websites for more information on the Key Management Interoperability Protocol (KMIP) specification, usage guides and profiles.	https://www.oasis-open.org/standards https://wiki.oasis-open.org/kmip/knownkmipimplementations
Nutanix Documentation	Provides access to Nutanix documentation for detailed information on configuration, and deployment.	https://portal.nutanix.com/page/documents/details?targetId=Nutanix-Security-Guide-v6_10:wc-security-data-encryption-aos-wc-c.html

Table 5: References